

# Results Briefing Material

FY3/2018 Q1 Oisix.daichi Inc.

# Farm for Tomorrow, Table for Tomorrow

- We provide services that enable a better food life for more people.
- We realize a society where good farmers are rewarded and proud.
- We evolve continuously to deliver a sustainable framework that links farm and table.
- We solve social issues related to food through business approaches.
- We create and expand Tomorrow's Food.

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FY3/2018 Q1 Results Overview

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- 1. Consolidated results overview
- 2. Results by segment
  - Overview
  - Oisix KPI
  - Daichitakuhai KPI

### 1. FY3/2018 Q1 Results Overview

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### FY3/2018 Q1 Consolidated Results Overview

- With the addition this term of Daichi Wo Mamoru Kai's results, sales were up 78.5% YoY
- **EBITDA** was up **42.2%** YoY

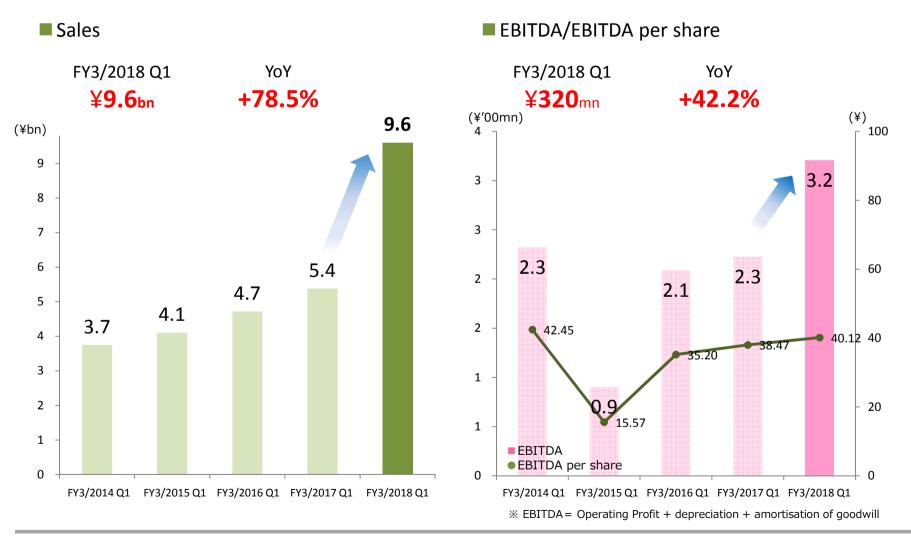
(Units: ¥mn)	FY3/2017 Q1 Actual	FY3/2018 Q1 Actual	FY3/2018 Plan	+/- YoY	+/- YoY %	Achievement Rate
Sales	5,379	9,602	38,000	4,223	178.5%	25.3%
Operating Profit	169	141	670	-28	83.3%	21.1%
EBITA*1	176	235	1,020	59	134.0%	23.1%
EBITDA*2	225	320	1,390	95	142.2%	23.1%
Excluding extraordinary factors *3	-	-	1,570	-	-	-
EBITDA per share (¥)	38.47	40.12	175.11	1.65	104.3%	22.9%

EBITDA = Operating Profit + depreciation + amortisation of goodwill

<sup>\*3</sup> Extraordinary factors = One-off merger-related costs (cost of moving HQ, etc.)

### Consolidated sales & EBITDA trends

Addition of DWMK's results accelerated growth in sales and EBITDA



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# FY3/2018 Q1 Results Overview by Segment

Sales at Oisix and Daichitakuhai were in line with plan. Healthy new customer acquisition saw an increase in sales of high-cost ratio 'otameshi' trial boxes, which meant Oisix's marginal profits were slightly low. Total company profits were in line with plan.

				(Units: ¥mn)
FY3/2018 Q1		Plan	Actual	Achievement rate
Takuhai delivery business				
Oisix				
	Sales	23,988	5,790	24.1%
	Marginal profit	3,465	674	19.5%
	Margin	14.4%	11.7%	-
Daichitakuhai				
	Sales	10,841	2,790	25.7%
	Marginal profit	2,039	539	26.5%
	Margin	18.8%	19.3%	_
Other businesses				
	Sales	3,171	1,021	32.2%
	Marginal profit	629	185	29.4%
	Margin	19.8%	18.1%	-
Total company				
	Sales	38,000	9,602	25.3%
	Marginal profit	6,133	1,399	22.8%
	Margin	16.1%	14.6%	-
	Fixed costs	5,463	1,257	23.0%
	Operating profit	670	141	21.1%

### Oisix Subscriber Trends

In addition to SEO measures to optimize the path from company-name search to subscription, media exposure provided a tail-wind to new subscriber acquisitions, which trended slightly above plan.

155,000

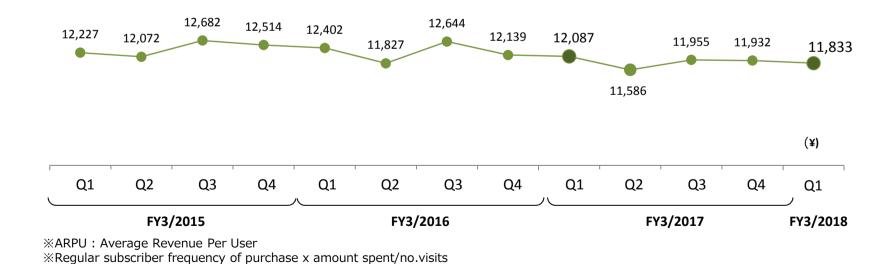


### Oisix ARPU Trends

Slight decline in ARPU from increase in beginners, who spend less.

FY3/2018 Q1 YoY ¥11,833 97.8%

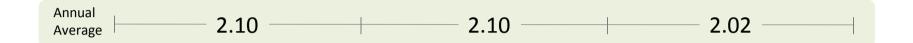




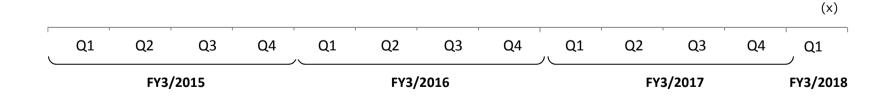
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# Oisix Frequency of Purchase (FoP) Trends



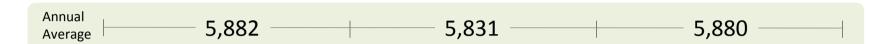


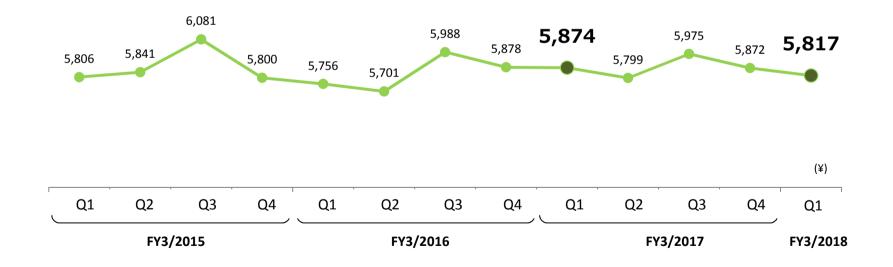




# **Customer Spending Trends**





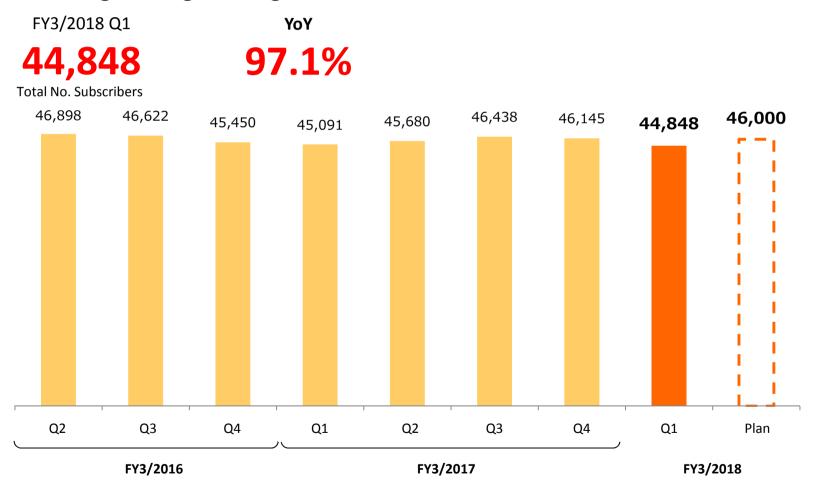


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### Daichitakuhai Subscriber Trends

Careful scrutiny of new subscriber acquisition methods translated into a one-off tightening and slight reduction.

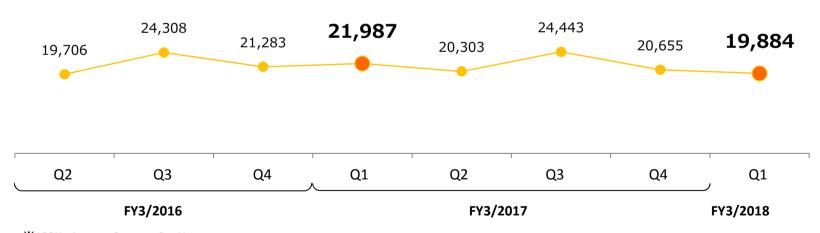


### Daichitakuhai ARPU Trends

Despite customer spend trended on a par with FY3/2017 Q1, we are undertaking issues of how to obtain repeat orders from subscribers. As a result, ARPU was down slightly YoY.

FY3/2018 Q1 YoY ¥19,884 90.4%





XARPU: Average Revenue Per User

<sup>\*\*</sup>Regular subscriber frequency of purchase x amount spent/no.visits

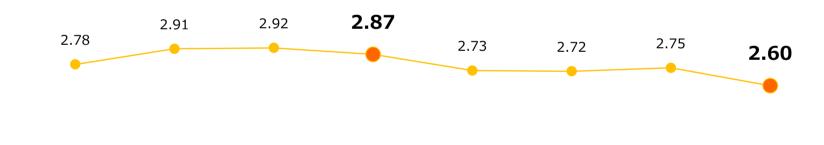
<sup>※</sup>FY3/2016 Q2 − FY3/2017 Q4 ARPU on the last day of each quarter. From FY3/2018 Q1, average over the quarter.

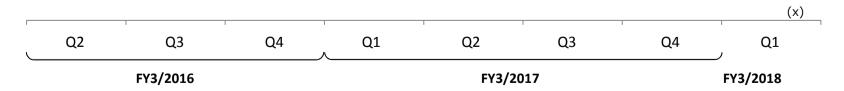
# Frequency of Purchase (FoP) Trends

Increase in portion of subscribers with low frequency of orders. Improvement on the issue is underway.



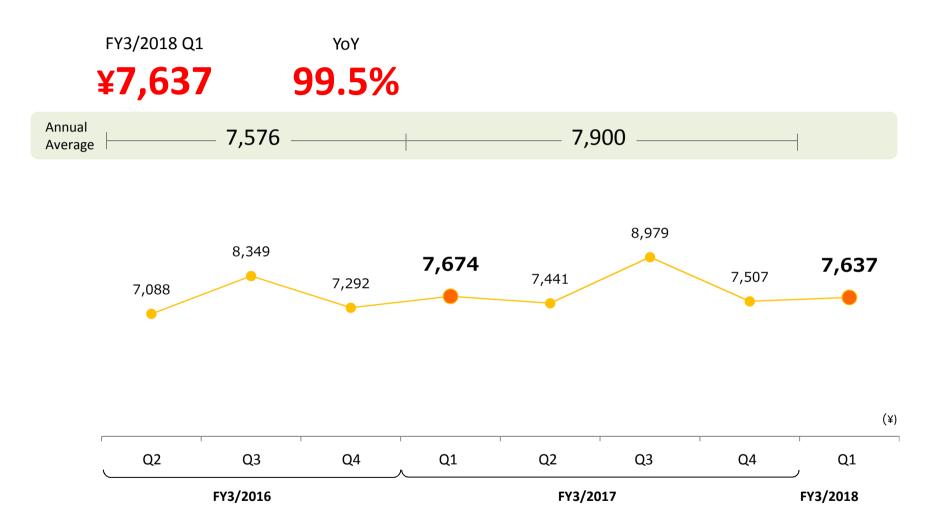






%FY3/2016 Q2 – FY3/2017 Q4 ARPU on the last day of each quarter. From FY3/2018 Q1, average over the quarter.

## **Customer Spending Trends**



※FY3/2016 Q2 − FY3/2017 Q4 ARPU on the last day of the month of each quarter. From FY3/2018 Q1, average over the quarter.

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## FY3/2018 Strategy & Action

### 1. Growth of Home Delivery Business

- (1) Strengthening of Premium Jitan value
  - Evolution of Kit Oisix
  - Development of Premium Jitan products
- (2) Strengthening of the Brand
- (3) Exploring synergies with Daichitakuhai
- (4) Initiatives with Lawson, Inc.
- 2. Growth of Business other than Home Delivery
- 3. Expansion of infrastructure for mobile sales platforms for "Shopping Refugees"

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### Kit Oisix (Meal Kits)

We have beefed up our Premium Jitan Service to support the expanding number of women in the workforce for whom time is tighter than ever

■ What is Kit Oisix?



point 主菜・副菜が 20分で作れるレシピが ついています。 

 Point
 必要な分だけ、

 最適な状態で。
 しかも野菜たっぷり。

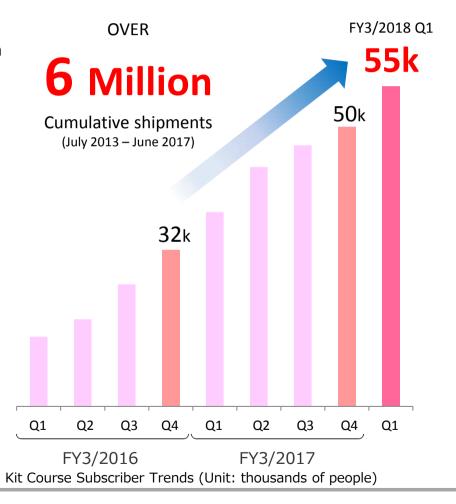
point 新しいレパートリー 3 との出会いも ご一緒に。

## Kit Oisix (Meal Kits)

Cumulative shipments **exceeded** the **6 million** mark with a line-up bolstered for the summer with a series of noodle Kits, beauty Kits and event Kits!

Summer event Kit Oisix, fun for all the family Launch of Summer Event Kits to support free research homework, the toughest of all holiday assignments.





### Kit Oisix (Meal Kits)

Kit Oisix New Series! Launch of Snow Peak Eat-compiled BBQ Kit Oisix, for BBQ fun at home or outdoors!



### Strengthening of the Brand - Shop in Shop

Scrap and build from FY3/2017 translated into slow sales growth, but the acquisition of new locations in Q1 means the outlook is for accelerated growth

■ FY3/2018 Activity Details



Oisix corner in Marusho-chain stores

- Entered into new agreement with Marusho Inc
- Kit Oisix (Meal Kits) sales promotion using video and pamphlets



### Strengthening of the Brand – In-station Shop

Exhibition market space in ecute Omiya, our first in-station shop, to be extended until March 2018!





# Strengthening of the Brand

Oisix Crazy for Veggy, which provided a physical point of contact with customers and so contributed to increasing brand awareness, is to close on September 10, 2017. Resources are to be focused on in-station stores and Shop in Shops.



### Merger Synergy with Daichitakuhai

#### Home Delivery Business

#### **Anticipated Synergies**

#### **Envisaged effect**

#### **Progress**

#### **Marketing**

- Wider customer base & enhanced customer acquisition
- Improved sales price from crossselling of Food Products

#### Improved Oisix ARPU

Daichitakuhai's non-food ARPU is approx. 20x that of Oisix

# Discussion started towards increase of non-food items in Oisix

# Product Procurement

- Expansion of contracted producer network
- Sharing of delivery logistics
- Take manufacturing in-house

#### Stable supply for Oisix

Contracted producers: Daichi Takuhai approx. 1,500 Oisix approx. 1,200

Cost improvement

Price negotiation started with common suppliers

Warehousing & Distribution

- Diversification of distribution methods
- Share distribution center knowhow

Reduction of Yamato
dependency risk
Materials cost reduction
(¥20mn\*)

re

**Other Functions** 

- Volume discounts on settlement fees
- Shared function efficiencies (e.g. Customer support)

Cost reduction (¥30mn\*)

Unified suppliers to increase order lot

→ material cost reduction

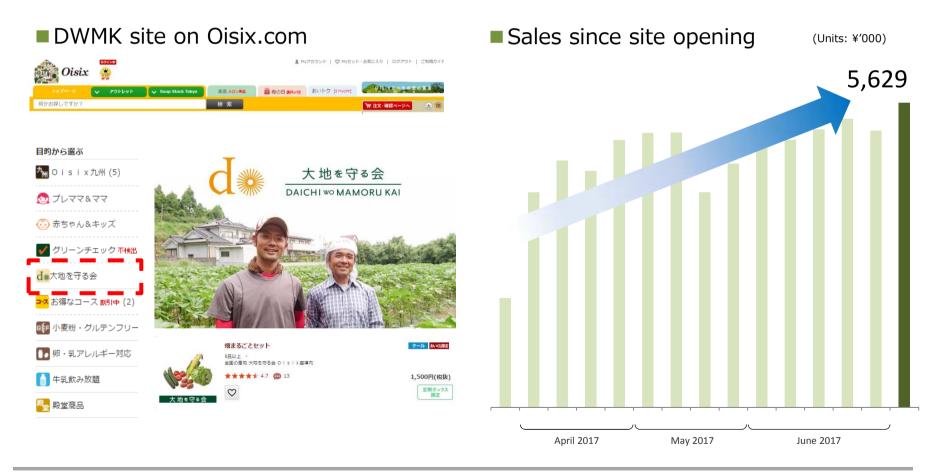
Rate negotiation with common settlement company

→ unified with the lower commission rate

<sup>\*</sup> Included in FY3/2018 full-year estimates

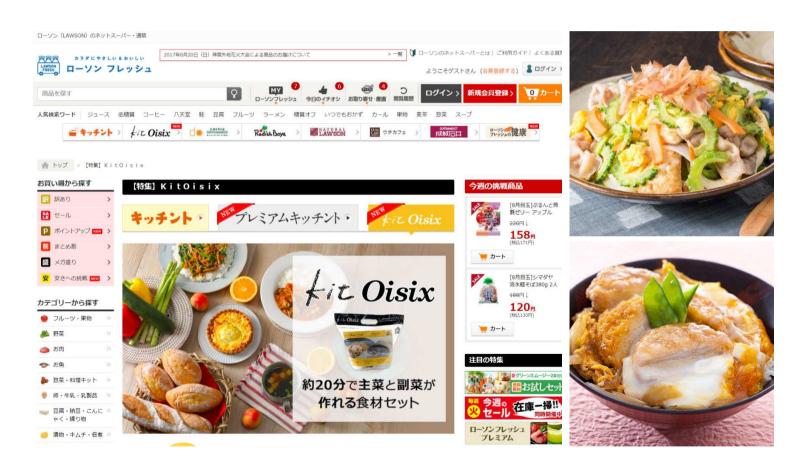
## Merger Synergy with Daichitakuhai

DWMK sales site had its grand opening on July 27! Sales have expanded beyond subscribers and there are now 100 items available, a threefold increase compared to the site opening in April.



### Initiatives with Lawson, Inc.

First initiative - Kit Oisix launched on Lawson Fresh site!!
Sales in some Natural Lawson stores slated to begin during FY3/2018.



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### 2. Growth of Business other than Home Delivery

3. Expansion of infrastructure for mobile sales platforms for "Shopping Refugees"

### Tie-Up Advertising

New client expansion! Tie-ups with strong brands Audi and Panasonic benefit the entire company.



Scene6 ビーチヨガの帰り道も快適シートで自然体「週末の充実がストレスフリーの秘訣です」



最近ピーチョガにはまっている。広々とした暴色の中で、心地よくカラダをほぐすのが遅末の楽しみ。 海の近くまではちょっとしたドライブだけれど、帰り道は程よくほぐれたカラダを極上のシートがつつみ込んでくれるから嬉しい。のんびり音楽を聞きながら、リラックスのつづき。

Won an order for a campaign in which Oisix points are awarded to customers who complete an Audi A1 survey





Proposed ways of using Panasonic products to efficiently get the most out of Oisix ingredients.

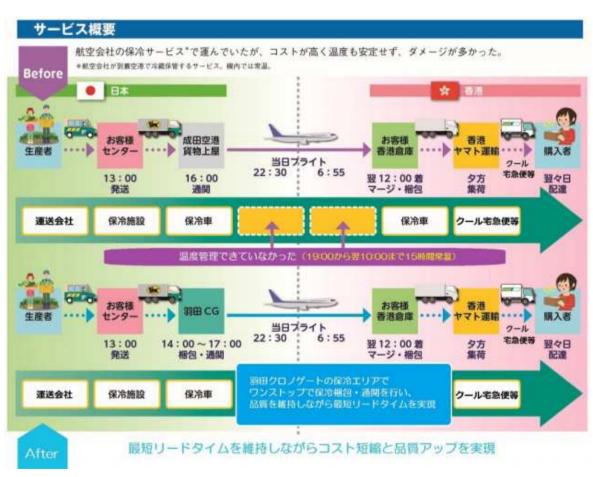
### **Overseas Service**

Yamato Global Logistics Japan have introduced a low temperature air cargo service with 15% reduction in product losses and 10% lower transportation costs.



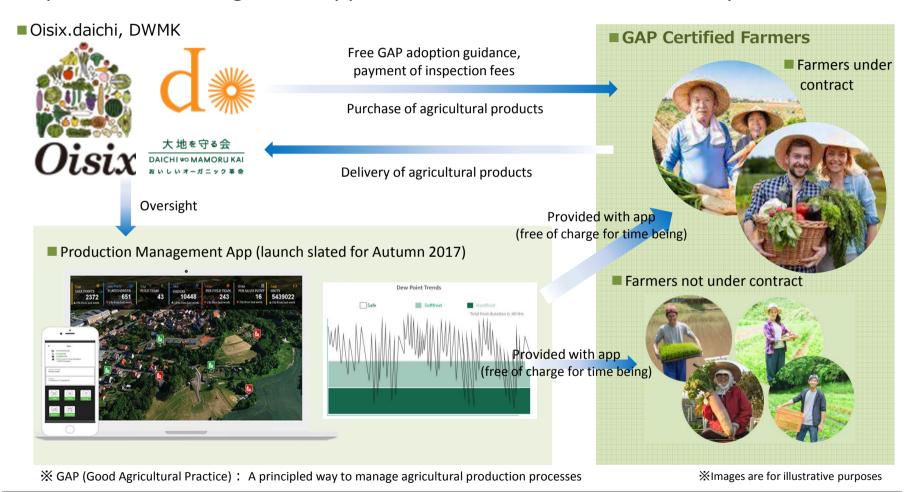


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### Support for farmers to adopt GAP

Supporting the adoption of Good Agricultural Practice by farmers, by providing guidance and paying certification inspection fees. Have begun development of a production management app which will make GAP easier to implement.



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# Expansion of infrastructure for mobile sales platforms for "Shopping Refugees"

Tie-up with major supermarket operators Inageya and Comodi Iida (218 stores between them, mostly in the Kanto region)!



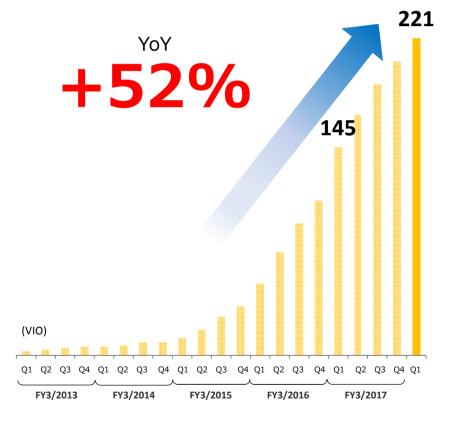


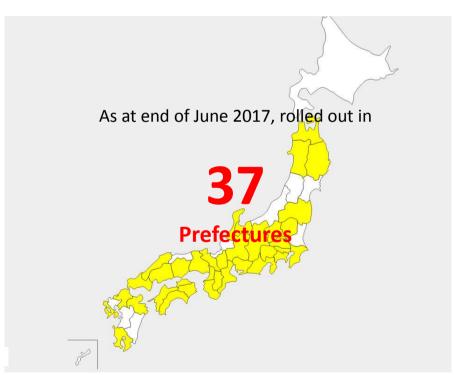


- Accelerated growth 500 vehicles by the end of FY3/2019
- Promote an operating environment in which sales partners can thrive

### Tokushimaru: Number of Vehicles in Operation (VIO)

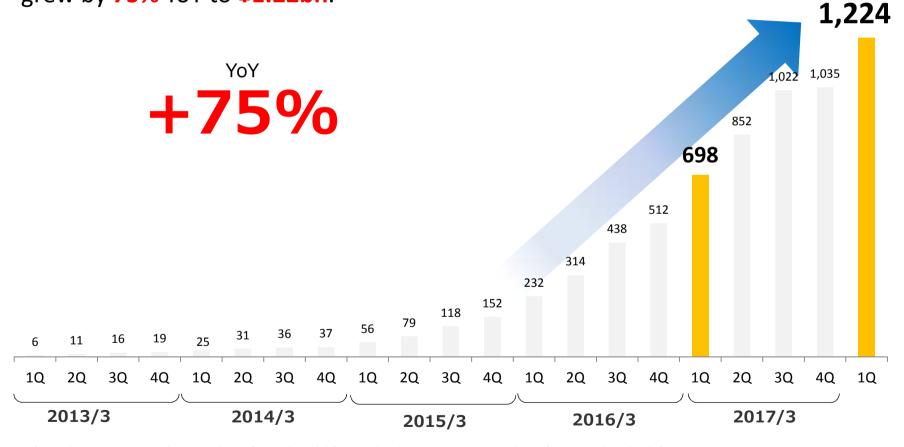
Positive effects of becoming a subsidiary, for example management support and stronger staffing, translated into +76 VIO and 52% growth YoY.





### Tokushimaru: Total Transaction Value

Strengthening of the supervising function on sales method resulted in the increase in sales per VIO. FY3/2018 Q1 Total Transaction Value\* grew by 75% YoY to ¥1.22bn.



\*Total transaction value = Value of goods sold (Oisix.daichi revenue = Royalties from each vehicle)

(Unit ¥mn)

# Contents



### TABLE FOR TWO

Oisix donates 3% of revenue from TFT-accredited products purchased by our customers to TFT, which goes towards meals and the construction of places for children in developing countries to eat





### Official Supplier to Japanese Wheelchair Rugby

With sights on the 2020 Tokyo Olympics, Oisix is an official supplier and supporter of these exceptional para-athletes. The team won Bronze at the Rio 2016 Paralympics!!



Providing nutritionally balanced ingredients & Kit Oisix



Supporting rejuvenation of Wheelchair Rugby's website



### Hosted "A Million People Candlenight @ Zojoji 2017"

This year's theme: Peace. Candles inside lanterns on which messages of peace had been written were lit. The event was attended by around 5,500 visitors.



A Million People's Candlenight Festival.

An event that advocates each one of us turns off the lights, etc., to spend two hours, from 8pm to 10pm on the nights of the summer and winter solstice, in quiet contemplation by candlelight.

### Food-related Workshop Program

In collaboration with Mother Dictionary Co., we sponsor workshop programs that are all about food. Carrying out activities to create opportunities for kids to deepen their curiosity about food and enjoy eating it.





Mother Dictionary Co., CEO: Kisako Kuwahara

Operates "Diakanyama Teens Creative" a place where children can paint dreams and generate possibilities, and "Kazoku no Atelier" a support center for children and parents in Shibuya-ku. Also undertakes planning, creative and production work, as well as facility management, editing and administration, etc.

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