





# FY2019/3 2QResults Explanatory Materials

Oisix ra daichi Inc 2018.11.20

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# 1H Highlights

Note) Radish Boya figures are for 7 months, March to September, to reflect a change in fiscal year end.

Sales

31.72bn yen (YoY +67.5%)

EBITDA

1.51 bn yen (YoY + 138.1%)

Operating **Profit** 

1.11bn yen (YoY + 369.5%)

Net income Attributable to owners of the parent

 $0.89_{\text{bn yen}}$ (YoY + 856.2%)

### Home Delivery Business

Oisix

DWMK

Radish Boya

Other Business

Sales

13.76bn yen (YoY +20.0%)

Marginal profit

1.94bn yen (YoY + 39.6%)

Sales

5.44bn yen (YoY -0.9%)

Marginal profit

0.96bn yen (YoY -10.9%)

Sales

9.92bn yen (YoY - %)

Marginal profit

1.76bn yen (YoY - %)

Sales

2.75bn yen (YoY + 27.4%)

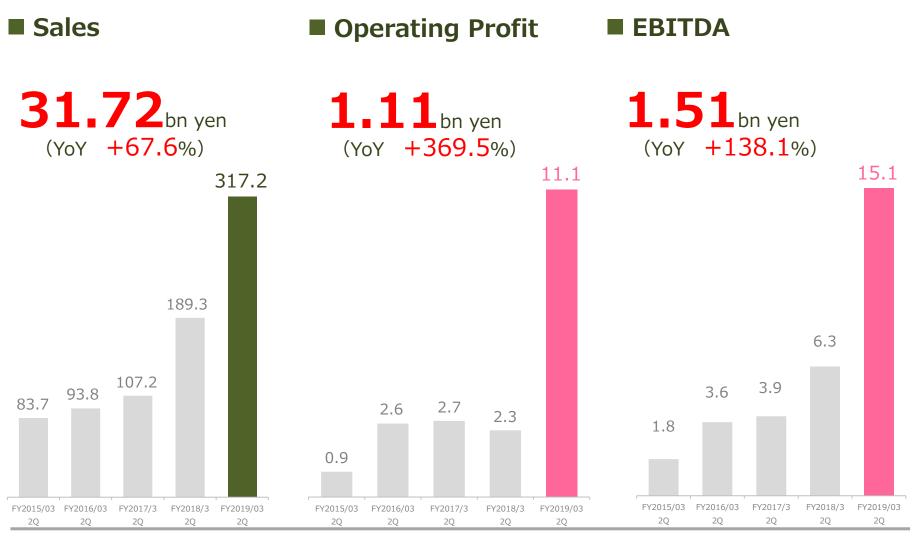
Marginal profit

0.29bn yen (YoY -24.3%)

### **Consolidated Results Overview**

Note) Radish Boya figures are for 7 months, March to September, to reflect a change in fiscal year end.

Both sales and operating profit, EBITDA set new record highs

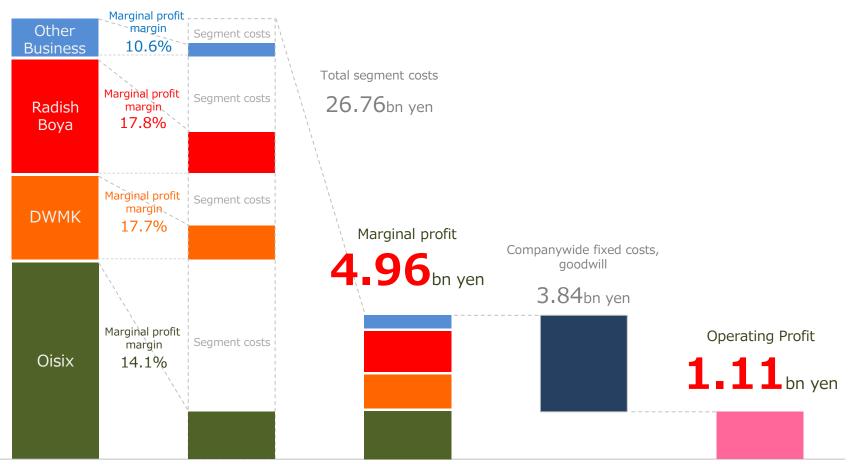


## **Business segment Results Overview**

Note) Radish Boya figures are for 7 months, March to September, to reflect a change in fiscal year end.

Sales

31.72 bn yen

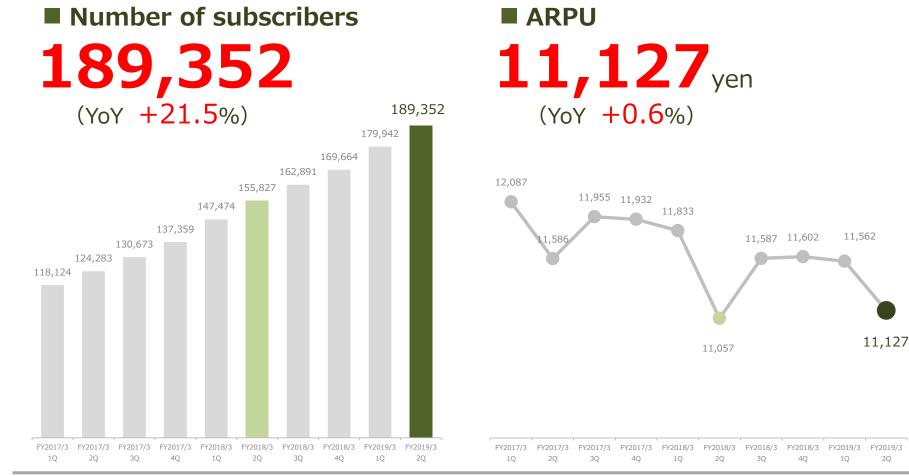


## **Overview of Business Segments**



## **Oisix KPIs**

Number of subscribers: Thanks to steady growth driven mainly by measures mapped out in Kit Oisix plans, we achieved our initial business performance plans by the end of 2Q. ARPU: Increased slightly due to rising unit prices, despite a decrease in frequency as numbers of light users rose

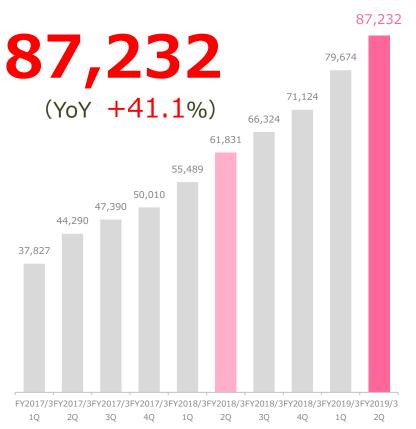


## **Oisix Topics**

# Cumulative shipments of Kit Oisix surpassed 28 million meals!

### ■ No. of kit course subscribers

(Includes Oisix subscribers)



#### **■** Feature of Kit Oisix

Delivers volumes/quantities of food suitable for a given family size. Allows preparation of the main dish and side dish in 20 minutes.



All menus contain five or more types of vegetables and reflect consideration for well-balanced nutrition.

Uses only safe, reliable ingredients from farmers and manufacturers under contract to us.



## **Oisix Topics**

Proposing a diverse range of menus and implementing tie-ups with various individuals and media

Raising awareness of Premium Jitan concept through increased media exposure



"Kit Oisix even father can prepare," supervised by Ken Watabe



"Kit Oisix Halloween Dinner"



"Final Curry," a kit developed in collaboration with culinary researcher Jinsuke Mizuno to create the most delicious home-made curry dish

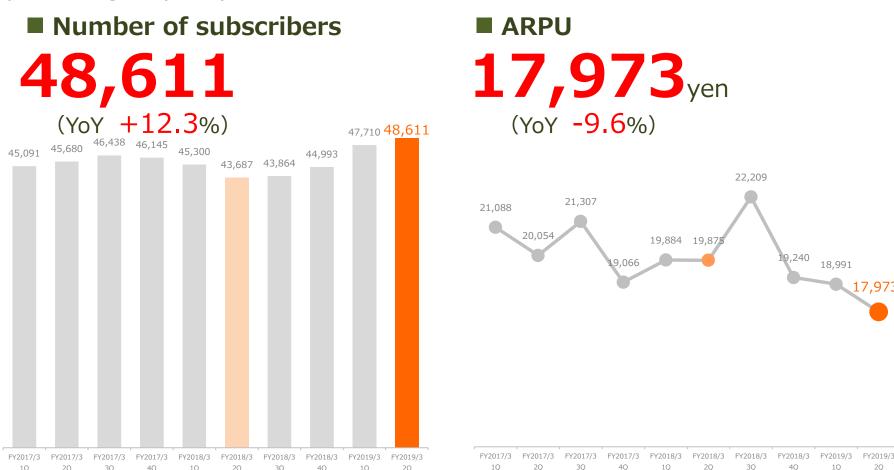


"Iijima's Pork Miso Soup," a kit developed in collaboration with the film "Midnight Diner"

## **DWMK KPI**

Number of subscribers: Customer recruitment through Instagram and other channels has grown.

ARPU: Advances in bipolarization of purchasing behavior resulted in lower average purchasing frequency and decreased ARPU.



# **DWMK Topics**

Increasing the number of pages in the product catalog Increasing revenue per purchase through the results of a catalog with a product lineup for gala events.

■ Measures intended to increase price per catalog order



Tsucione, the DWMK product catalog 40pages



Motto Tsucione, a special pamphlet +8page

Expanded the number of pages in the product catalog since July.

Added a removable pamphlet as an insert to the product catalog, Tsucione.

Each pamphlet features a special theme, introducing a product lineup that adds value to everyday meals, by focusing on topics like direct shipment from producers and careful product selection,

for more appealing products clearly differentiated from ordinary products and contribute to adding to revenue per purchase.

## Radish Boya KPI

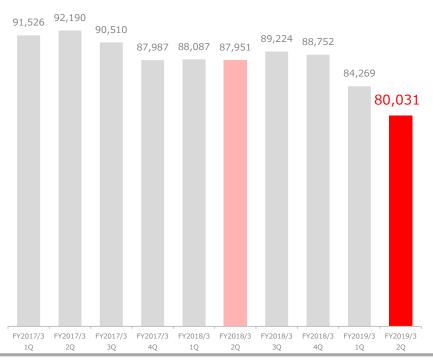
Number of subscribers: Continued efforts from 2Q to focus on attracting subscribers through highly effective channels

ARPU: Increased due to rising revenue per purchase, thanks to efforts promoting seasonal ingredients and other measures

■ Number of subscribers

80,031

(YoY -9.0 %)



ARPU

Note: Starting with this document, the ARPU for Radish Boya was revised to use numerical figures consistent with the definitions used to calculate ARPU for the other two brands. See p. 53 for details

16,394<sub>yen</sub>

(YoY +3.1%)



# Radish Boya Topics

Revenue per purchase increased due to a seasonal beverage promotion and telephone follow-up on the revisions to delivery charges planned for November, along with proposing products delivered regularly.

#### Beverage promotion



Telephone follow-up to encourage subscribers to agree to regular deliveries

In addition to providing information on delivery charge revisions,



Proposing optimal shopping

Providing information on products eligible for regular delivery



- ♦ Notifying subscribers of changes in delivery charges
- ◆Increasing revenue per purchase by increasing contracts for regular product delivery

# Other Business: Overseas Business

Hong Kong: Strengthening approach to Japanese customers residing in Hong Kong

China: Interviewing users with frequent purchases,

exporting Japanese products on a trial basis

#### **■** Oisix Hong Kong

Local service launched in 2009.

In 2Q, by strengthening

our approach to Japanese

customers residing in Hong Kong, we expanded subscriber rolls while maintaining revenue per purchase.



### ■ Oisix Shanghai

Service launched in November 2017.

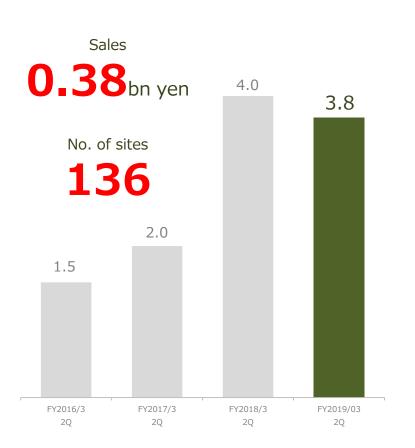
In 2Q, we interviewed users with frequent purchases about their needs to establish a stable business model. We also implemented trials in preparation for exporting high-quality Japanese products for sale in China.



## **Other Business: Real Retail Business**

### ■ Shop in Shop

While sales declined overall due to the withdrawal of unprofitable accounts, a Shop in Shop under the Radish Boya brand was added.



































## Other Business: Real Retail Business

## ■ Shop

Shop specializing in Kit Oisix sales opened in Shin-Koshigaya on August







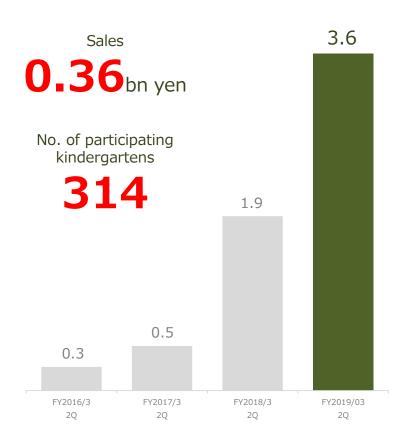




## Other Business: Real Retail Business

## **■** Kindergarten Wholesale

Sales grew with steady growth in new customers.











# Other Business: Solution Business

Drawing on our expertise with subscription-based EC and high-quality produce and meal kits to expand alliances and projects involving novelty items.

#### Alliances

Steady progress on alliances with Isetan Door, Vitality, and others



#### Novelties

Providing a jointly developed Kit Oisix product to buyers of Rinnai gas appliances



## **Tokushimaru**

Steady growth in transaction value, no. vehicles in operation, and prefectures served. Number of vehicles in operation has surpassed 330, and number of subscribers of affiliated supermarkets has surpassed 100.

# ■ Transaction Value & Number of Vehicles in Operation

Sales **1.89** bn yen 18.9 17.8 Number of vehicles in operation 15.2 15.0 13.1 12.2 10.4 8.5 7.0 FY2017/3 FY2017/3 FY2017/3 FY2018/3 FY2018/3 FY2018/3 FY2018/3 FY2019/3 FY2019/3 1Q 2Q 3Q 1Q 2Q

### **■** Affiliated Supermarkets

Number of affiliated supermarkets

101





## Highlights of Results Forecast Revisions

Note) Radish Boya figures are for 7 months, March to September, to reflect a change in fiscal year end.

Sales were revised up by 4.9% and operating profits by 50.0%. Plans for the second half call for office integration and investing in the development of computer systems and other shared infrastructure as well as in expenses associated with growth in the next year.

Initial forecast Revised forecast Change 61.00bn yen  $64.00_{bn yen} + 30.0_{bn yen} + 4.9\%$ Sales 1.20bn yen  $1.80_{bn yen} +6.0_{bn yen} +50.0_{\%}$ Operating **Profit** 2.00bn yen 2.60bn yen +6.0bn yen +30.0% Net income 0.90bn yen 1.50bn yen +6.0bn yen +66.7% Attributable to owners of the parent <sub>\*2</sub>

\*2 Net income for this fiscal year reflects reductions in income tax due to losses carried over by Radish Boya.

Note: Radish Boya's results in March 2018 were deducted from the revised forecast and the 2Q results.

Even after deducting Radish Boya's results in March 2018, we made steady progress on both sales and operating profits.

	Revised forecast	2Q Results	Achievement Rate
Sales	62.40bn yen	30.12bn yen	48.3%
Operating Profit	1.73bn yen	1.04bn yen	60.1%
EBITDA <sub>*</sub>	2.53bn yen	1.44bn yen	56.9%
Net income Attributable to owners of the parent	1.43bn yen	<b>0.</b> 82bn yen	57.3%



# Farm for Tomorrow, Table for Tomorrow

We provide services that enable a better food life for more people.

We realize a society where good farmers are rewarded and proud.

We evolve continuously to deliver a sustainable framework that links farm and table.

We solve social issues related to food through business approaches.

We create and expand Tomorrow's Food.

# **Changing Societal Consumption Patterns**

As consumer goals change from ownership to use as needed, various businesses are setting their course to subscription models

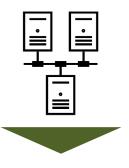
Private vehicles



Car sharing



Servers



Cloud



Streaming video

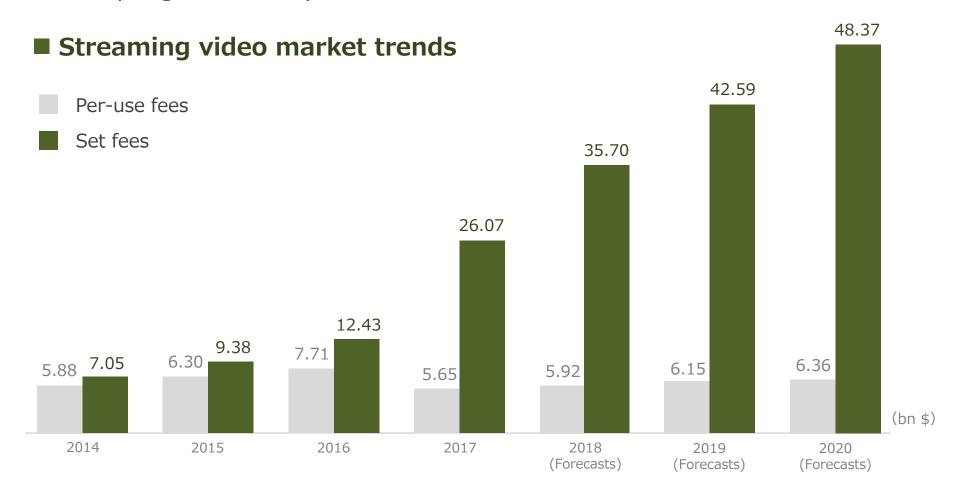


**On-demand video** 



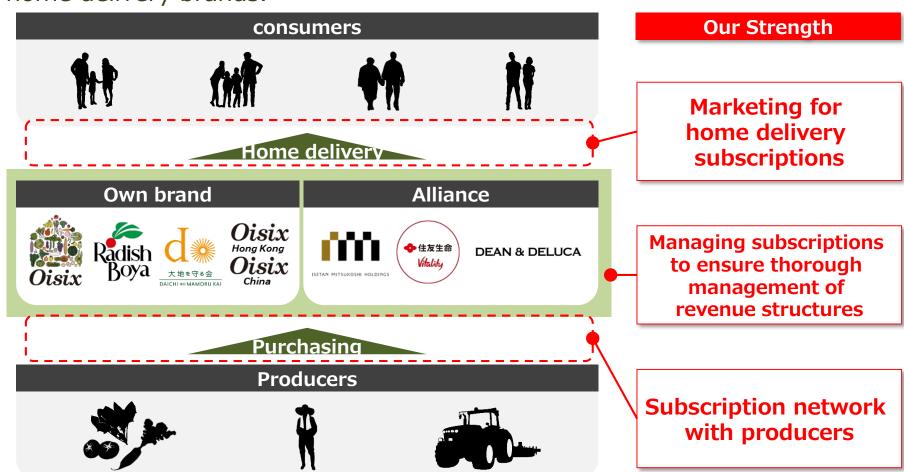
# Trends and Forecasts in Global Streaming Video Market

Subscription sales in the streaming video market grew rapidly in FY2017. This rapid growth is expected to continue.



## **Our Subscription Model**

Expanding our business areas to include alliances and marketing support for other companies based on subscription model strengths in our three home delivery brands.



### What Our Three Brands Deliver

Based on the distribution of safe, reliable food products, each of our three brands delivers products tailored to the lives and values of our customers.

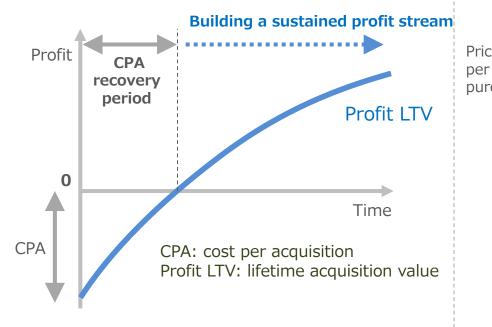


# **Subscription Management**

Building a subscription model that generates sustained profits through rapid returns on investment to secure new customers and rigorous management of per delivery revenue and expenditures

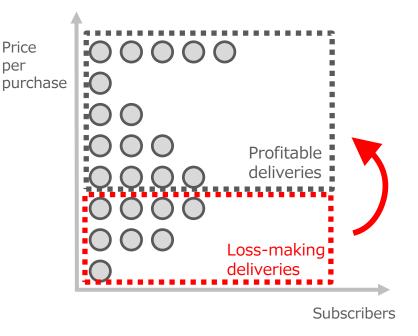
#### Rigorous CPA and LTV management

Setting a period to recoup CPA and rigorously managing CPA within this range



#### Rigorous management of unit revenues and expenditures

Making percentages of loss-making deliveries visible for each unit and reducing them structurally



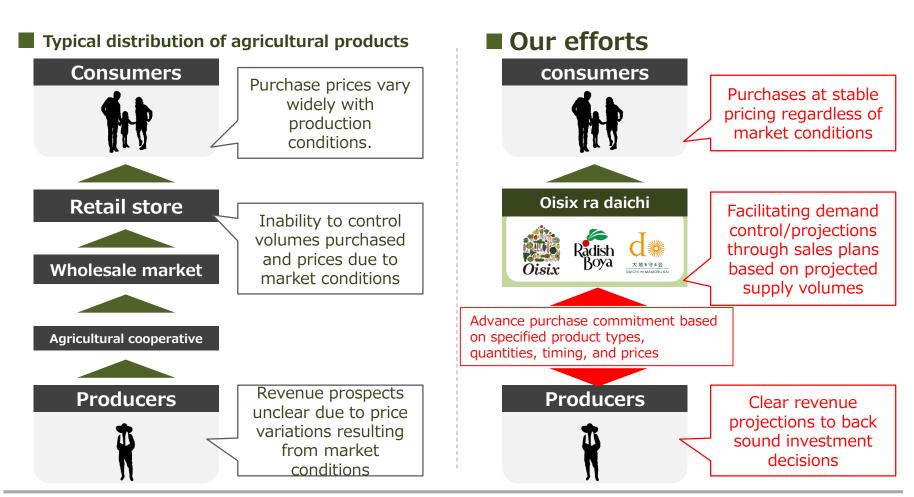
## The KPIs that make up profit LTV

Since profit LTV is essential to the profitability of the subscription model, we implement individual target management based on sets of KPIs with different emphases on various KPIs.

#### **Original Sub-KPI image** Main KPIs Conversion ratio Personnel Turnover ratio Cancellation ratio etc. Receipt ratio Sales Frequency High-frequency product purchases Behavior patterns of first-time subscribers etc. **Unit cost** Sales in special categories Rate of use of personal sets etc. Cost ratio **Marginal profitability** Logistics center expenses ratio Packing and shipping costs etc.

## **Subscription network**

Reducing risks and securing stable transactions through a subscription network based on 4,000 producers nationwide and procurement under transaction conditions arranged in advance



## **EC** expertise

Trouble-free operation of the EC sites of ISETAN DOOR and DEAN & DELUCA supported by EC expertise gained with the subscription model

#### ■ ISETAN DOOR

(Launched Aug. 2018)

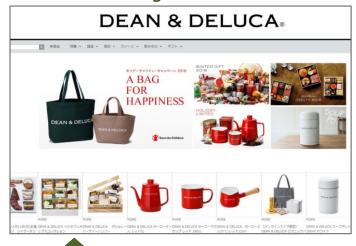
Steady growth after release



#### DEAN & DELUCA

(Support began May 2015)

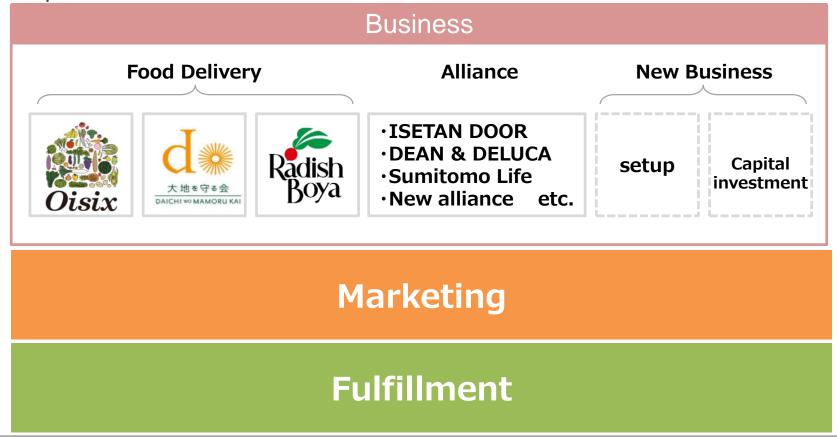
Continued YoY growth of 130%



Support for EC sites based on Oisix's subscription-based EC expertise

## **Expansion our Subscription Model**

Beyond sustained growth in existing businesses, we will consider various measures to expand the scale of our overall business in ways that make the most of shared marketing functions and improve customer satisfaction. The measures considered will include new businesses, alliances with other firms, and capital investments.





## **Disaster Aid**

All three brands have worked to provide aid to victims of a succession of natural disasters, including torrential downpours in western Japan, the Hokkaido Eastern Iburi Earthquake, and typhoons

# ■ Torrential downpours in western Japan

We began delivering aid supplies in affected areas the day after these downpours truck.

We raised donations of 2,146,200 yen from subscribers.



## Hokkaido Eastern Iburi Earthquake

To aid areas affected by the earthquake that occurred on September 6, all three brands began collecting donations the week after the earthquake. We are also collecting donations in connection with shareholder benefits for this fiscal year.

**Oisix** 





#### **■** Typhoon damage

We seek to support producers who suffered losses due to Typhoon Jebi, which struck western Japan in September, through sales of fruit that remained on branches during the storm.

The fruit is sold as typhoon persimmons and typhoon mandarins.



# **Emergency Alliances**

SEAM participation in response to the torrential rainfalls in West Japan made it possible to deliver the supplies needed.



#### **TABLE FOR TWO**

Oisix donates 3% of revenue to TFT from the sale of TFT-accredited products purchased by our customers. The proceeds are used to fund meals and the construction of dining facilities for children in developing countries.







Lunches delivered to children in developing countries

To date, Oisix has delivered (as at end September 2018)

Approx. 4.35 million lunches

# **Tokyo Harvest**

The sixth Tokyo Harvest was held this year, at Toranomon Hills.

A total of 22,000 people attended over the three days of this event,

which featured various booths related to preparations for hosting the Olympics and Paralympics.



Tokyo Harvest, one of Japan's top harvest festivals, expressed gratitude and respect for those who produce our food: farmers, fisher people, and ranchers.

Tokyo Harvest is an enjoyable opportunity to rediscover the culture, traditions, and history of each region and to community information on delicious Japanese fare from Tokyo to the nation and to the world.









# M&As and Strategic Investment Policies

We will move forward with business tie-ups and investments in FoodTech domains, including subscription commerce, the sharing economy, kitchen tech, AgriTech, and biotechnology, to further promote our solutions to society's food-related challenges.

Enhancement of abilities to create and deliver solutions



Securing HR for systems development and Web production



Made-to-order catering service

Expanding solutions domains



Develops alliances with supermarkets in the mobile supermarket business; provides expertise to sales partners.



Operates website connecting food producers and consumers.

NIHON AGRI, INC.

Expanding sales of domestic products through exports

Technological advances



Applying AI and IoT to increase agricultural earnings



# **Corporate Overview**

Name: Oisix ra daichi Inc.

Location : Shinagawa-ku, Tokyo

Established: June 2000

Representative: Kohey Takashima, Representative Director & CEO

Capital: 1,282,961,000 yen

Employees: 680 (consolidated),

423 (nonconsolidated) as of the end of March 2018

#### **Overview of Affiliates**

#### Consolidated subsidiaries

Tokushimaru Inc Develops alliances with supermarkets in the mobile supermarket business;

provides expertise to sales partners.

Fruits Basket Handles processing, product development, and sales,

for agricultural produce, including fruits and vegetables.

Furari Ltd. Operates website connecting food producers and consumers.

Karabiner.Inc. Develops and operates platform systems for EC sites; produces websites.

Crazy Kitchen Handles catering, event production, and space production businesses.

Oisix Hong Kong Co.,Ltd. Operates our businesses in Hong Kong under contract.

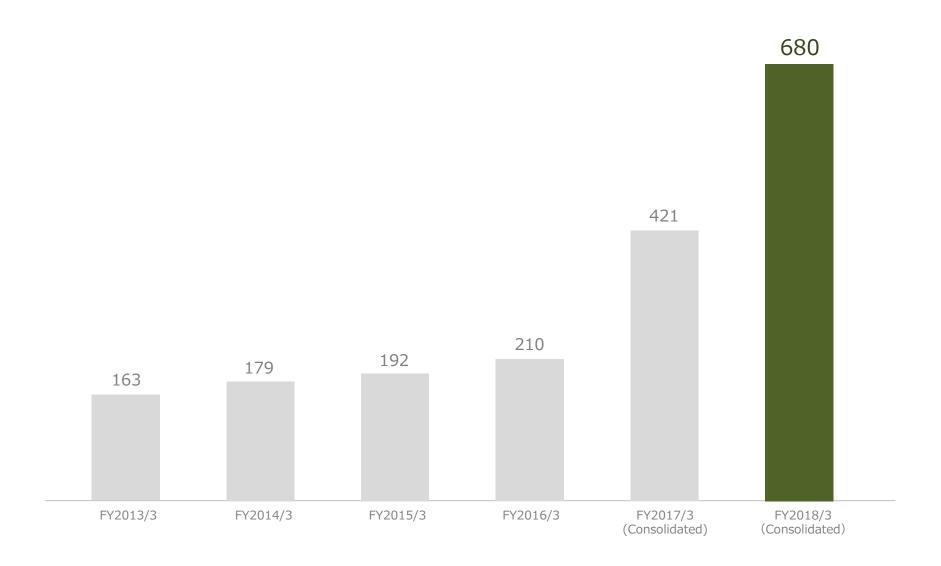
Oisix Shanghai Co., Ltd. Operates the food products home delivery business in China.

#### **■** Affiliates

Gochimaru Inc.: Operates food EC site (Oisix × Ponta Point)

Nihon Agri Inc.: Exports agricultural products.

## **Trend in Number of Employees**



#### **Main Business Risks**

#### ■ Effects of poor weather

Fresh produce accounts for about 30 % of Group sales. We deploy a structure for fresh produce that makes it possible to secure supplies from other regions if poor weather in specific regions prevents harvests or results in poor quality. The system distributes transactions and in principle allows procurement of key products from multiple producer regions. Nevertheless, poor weather lasting longer and having more broad-ranging effects than expected may lead to product shortages and quality issues, with potential consequences for Group businesses and business results.

# ■ Issues related to food safety

We have established proprietary standards for the products handled for all our major brands. Whenever possible, we seek to offer produce grown without pesticides or chemical fertilizers. Our processed food products are made using the fewest possible additives. We have also established unique inspection systems for produce (including inspections of production sites and testing for residual pesticides) and processed food products (including use of third-party experts and independent institutions). We also strive to secure appropriate quality and safety that can be objectively demonstrated and evaluated through health and safety management guidance provided to suppliers and other means. Nevertheless, it remains possible that those who produce the products we offer may provide misleading or fraudulent labels regarding use of pesticides and similar matters or provide false quality information. Such cases could well lead to rebuke or penalties from regulators, customer complaints, and compensation for damages, in turn damaging the image of the Group's brands or leading to a loss of confidence in the Group and potentially affecting Group businesses and business results.

#### Effects of concentration of logistics centers

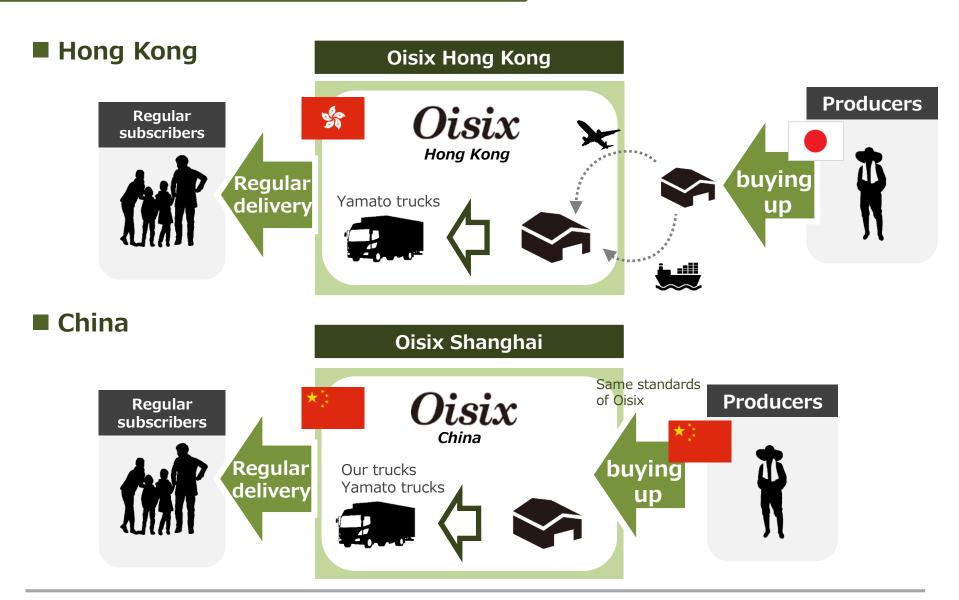
We operate our own logistics centers, where logistics functions such as inspection, storage, sorting, and packing of our products are concentrated. For the most part, products under the Oisix brand are shipped to customers through our logistics center located in the city of Ebina, Kanagawa Prefecture. Those under the DWMK brand are shipped through a center located in the city of Narashino, Chiba Prefecture. If a natural disaster, fire, or other cause were render either or both logistics centers unable to operate, potential consequences include inventory losses, shipping delay, and temporary suspension of services, which in turn would affect Group businesses and business results.

# ■ Effects of relationship with Yamato Transport Co., Ltd.

Most deliveries of the Group's products to subscribers are handled by Yamato Transport. While the Group strives to maintain a favorable ties to Yamato while building relationships with alternative delivery services, due to current conditions in the logistics business, if the Yamato Group were to demand a major increase in delivery fees or if transaction volumes between us were to shrink, the resulting changes may affect Group businesses and business results.



### **International Business**



## **Shop in Shop**

Setting up booths for individual brands in the produce sections of partner supermarkets to sell produce and products that meet each brand's standards

























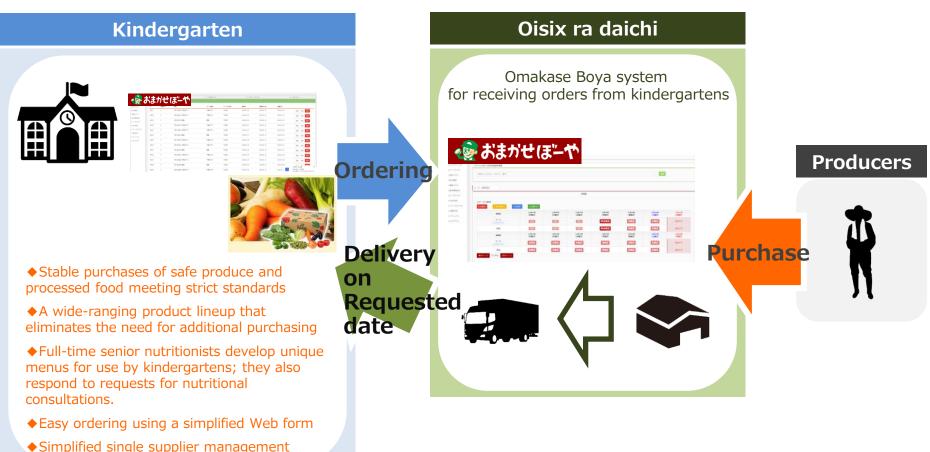






# kindergarten wholesale

The kindergarten wholesale business was launched in FY2015. Based on the Omakase Boya system that makes it possible to order ingredients for student meals based on menus, it provides support for kindergarten operations in both serving meals and nutrition.



#### **Business Solutions**

We propose B2B business solutions based on our safe, reliable products, outstanding customer base, and expertise in subscription-based EC.

#### **■ EC consulting**

Solutions support based on our expertise in repeat marketing, site user interface/user experience improvements,

food logistics in three temperature zones, securing new EC customers, and omni-channel management



#### ■ Ad Oisix:

Periodic advertisements delivered to subscribers

In addition to an EC site that boasts 1.2 million unique views per month, this service delivers advertising to about 300,000 households, including subscribers to DWMK and Radish Boya.



# Tavelty: seasonal vegetable novelty products

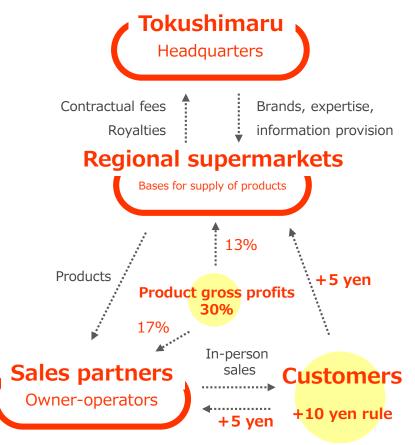
We offer novelty products based on our expertise in service, products, and delivery, established through more than 3 million regular deliveries a year.



### **Tokushimaru**

Offering mobile supermarkets for seniors and "shopping refugees" difficult to approach via the Internet

#### Business model







# **DATA SHEET: Results**

#### **■** Results

	FY2017/3					FY20	FY2019/3			
(mn yen)	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q
Sales	5,379	10,718	17,113	23,016	9,602	18,935	30,007	39,987	16,853	31,720
Operating Profit	169	270	625	752	141	237	692	891	610	1,115
EBITDA	225	391	810	996	320	635	1,282	1,670	808	1,513
Net income Attributable to owners of the parent	119	187	429	515	72	93	336	237	537	893

# DATA SHEET: Business Segment Result

#### **■** Business Segment Result

			FY20	FY2019/3			
(mn yen)		1Q	2Q	3Q	4Q	1Q	2Q
0: :	Sales	5,790	11,470	18,481	24,799	6,863	13,769
Oisix	Marginal profit	674	1,392	2,421	3,288	970	1,943
DWMK	Sales	2,790	5,487	8,508	11,215	2,769	5,440
DWMK	Marginal profit	539	1,078	1,650	2,095	479	960
Radish Boya	Sales	-	-	-	-	5,811	9,926
	Marginal profit	-	-	_	_	1,030	1,765
	Sales	1,109	2,163	3,263	4,250	1,482	2,755
Other Business	Marginal profit	185	384	571	760	154	290
Companywide	fixed expenses	1,257	2,853	3,951	5,253	2,024	3,844

## **Overview of Main KPIs**

■ ARPU distribution



# **Data Sheet: Main KPI**

#### **■ KPI trend**

		FY2017/3				FY2018/3				FY2019/3	
		1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q
Oisix	ARPU (yen)	12,087	11,586	11,955	11,932	11,833	11,057	11,587	11,602	11,562	11,127
	Price/ purchase (yen)	5,874	5,799	5,975	5,872	5,817	5,704	5,908	5,925	6,002	5,973
	Purchase Frequency (number)	2.06	2.00	2.00	2.03	2.03	1.94	1.96	1.96	1.93	1.86
DWMK	ARPU (yen)	21,088	20,054	21,307	19,066	19,884	19,875	22,209	19,240	18,991	17,973
	Price/ purchase (yen)	7,605	7,524	7,965	7,525	7,589	7,700	8,336	7,726	7,731	7,786
	Purchase Frequency (number)	2.77	2.67	2.67	2.53	2.60	2.58	2.67	2.49	2.46	2.31
Radish Boya	ARPU (yen)	16,655	16,320	17,442	16,188	16,457	15,896	17,149	15,608	16,322	16,394
	Price/ purchase (yen)	5,543	5,546	5,751	5,378	5,501	5,518	5,889	5,339	5,542	5,691
	Purchase Frequency (number)	3.00	2.94	3.03	3.01	2.99	2.88	2.91	2.92	2.95	2.88

#### **Disclaimers**

- ◆This material is intended to provide an understanding of Oisix ra daichi activities, not to solicit investment
- ◆Forecasts of Oisix ra Daichi's operating results and future performance are based on information available to Oisix ra daichi at the time this material was drafted and are not guaranteed to be accurate.

Actual operating results may differ from the future outlooks contained in this material.

The announcement of FY3/2019 3Q results is scheduled to begin at 3:00 pm on February 13, 2019.

# Oisix ra daichi