

Oisix ra daichi Inc

# Farm for Tomorrow, Table for Tomorrow

We provide services that enable a better food life for more people.

We realize a society where good farmers are rewarded and proud.

We evolve continuously to deliver a sustainable framework that links farm and table.

We solve social issues related to food through business approaches.

We create and expand Tomorrow's Food.

# Contents

FY3/2019 1Q Results Overview

FY3/2019 1Q Activities Overview

FY3/2019 1Q Social Activities



This material is intended to provide an understanding of Oisix ra daichi activities, not to solicit investment. Forecasts of Oisix ra Daichi's operating results and future performance are based on information available to Oisix ra daichi at the time this material was drafted and are not guaranteed to be accurate. Actual operating results may differ from the future outlooks contained in this material.

# Contents



This material is intended to provide an understanding of Oisix ra daichi activities, not to solicit investment. Forecasts of Oisix ra Daichi's operating results and future performance are based on information available to Oisix ra daichi at the time this material was drafted and are not guaranteed to be accurate. Actual operating results may differ from the future outlooks contained in this material.

# 1. FY3/2019 Results Overview

- 1. Consolidated Results Overview
- 2. Results Overview by Segment
  - Summary
  - ·Oisix KPI
  - Daichi wo Mamoru Kai(DWMK) KPI
  - ·Radish Boya KPI

# 1. FY3/2019 Results Overview

# 1. Consolidated Results Overview

- 2. Results Overview by Segment
  - Summary
  - ·Oisix KPI
  - · Daichi wo Mamoru Kai(DWMK) KPI
  - ·Radish Boya KPI

# FY3/2019 1Q Consolidated Results Overview

### **Consolidated Results Overview**

■ Sales With the addition this quarter of Radish Boya's results (4 months of business due to change of FY-end) & better than anticipated subscriber acquisition at Oisix, sales grew +76%YoY, a FY target achievement rate of 27.6%

### **Operating Profit**

Improved gross margins at Radish Boya as well as the inclusion of 4-months of its business results led to a 333% increase in operating profits. FY target achievement rate was 50.8%. In 2Q, however, recognition of costs associated with the merger are anticipated.

### FRITDA Grew +152%YoY

Units: ¥mn	FY3/2018 1Q Results	FY3/2019 1Q Results	FY3/2019 Plan	+/- YoY	YoY %	Plan Achievement Rate
Sales	9,602	16,853	61,000	7,251	175.5%	27.6%
Operating Profit	141	610	1,200	469	431.2%	50.8%
EBITDA *1	320	808	2,000	489	252.2%	40.4%
Net Income attributable to owners of parent	72	537	900	465	738.7%	59.7%
EBITDA per share (¥) *2	20.06	48.75	120.84	28.69	243.0%	40.3%

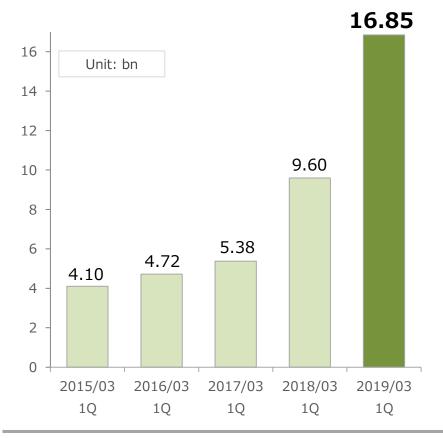


X1 EBITDA stands for earnings before depreciation and amortisation.
 X2 On April 1, 2018, the Company implemented a 2 for 1 stock split of common shares. For the previous consolidated accounting year, said stock split is assumed to have occurred at the beginning of that accounting year for the purposes of calculating comparable Net Income per Share and Diluted Net Income per Share figures

# Consolidated Sales/EBITDA Trends<sub>\*1</sub>

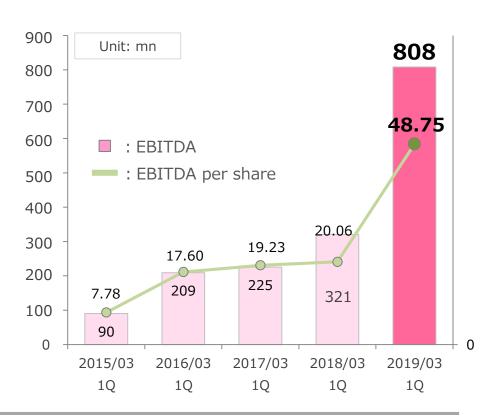
### Sales

# FY3/2019 1Q YoY **¥ 16.85**<sub>bn</sub> **+75.5**%



### ■ EBITDA / EBITDA per share \*\*2

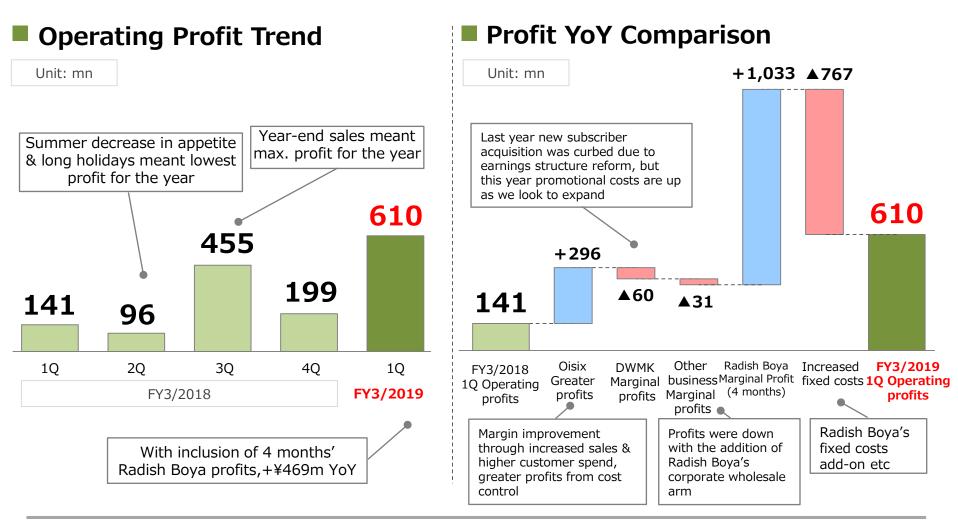
FY3/2019 1Q YoY ¥808<sub>mn</sub> +152.2<sub>%</sub>



# Oisix ra daichi

# FY3/2019 1Q Operating Profit Trend & YoY Comparison

# Operating profit increased by ¥469m YoY to ¥610m



# 1. FY3/2019 Results Overview

- 1. Consolidated Results Overview
- 2. Results Overview by Segment
  - Summary
  - ·Oisix KPI
  - **·DWMK KPI**
  - ·Radish Boya KPI

# FY3/2019 Results Overview by Segment

Both sales & marginal profit were in line with plan at the 2 brands Oisix and DWMK. Structural reform at Radish Boya translated into an improved achievement rate at the profit level.

FY3/2019		Plan (FY)	Actual (1Q)	Achievement
Home Delivery Business				
Oisix				
	Sales	27,800	6,863	24.7%
	Marginal profit	3,890	970	24.9%
		14.0%	14.1%	-
DWMK				
	Sales	11,550	2,769	24.0%
	Marginal profit	2,030	479	23.6%
		17.6%	17.3%	-
Radish Boya ※1				
	Sales	15,920	5,811	36.5%
	Marginal profit	2,240	1,030	46.0%
		14.1%	17.7%	
Other Business **2				
	Sales	<i>5,7</i> 30	1,409	24.6%
	Marginal profit	840	154	18.3%
		14.7%	10.9%	
Company Total				
	Total sales	61,000	16,853	27.6%
	Marginal profit	9,000	2,633	29.3%
		14.8%	15.6%	_
	Fixed costs *3	7,800	2,024	26.0%
	Operating profit	1200	610	50.9%



<sup>%1 4</sup> months' booked due to change of FY-end

<sup>※2</sup> Other Business: Solutions, media, shops, overseas, wholesale, etc.)

<sup>\*3</sup> Includes amortisation of goodwill (included in each business segment in the kessan tanshin & quarterly reports)

### Oisix KPI Trends

### ■ No. Subscribers

FY3/2019 1Q YoY

179,942 +22.0%



- Robust subscriber acquisition via LINE & affiliates
- Kit Course-centric accelerated subscriber growth

### ■ ARPU\*

FY3/2019 1Q YoY ¥11,562 -2.3%



 Per customer spend increased, but an increase in light users translated into a lower frequency of purchase & a slight decline in ARPU.

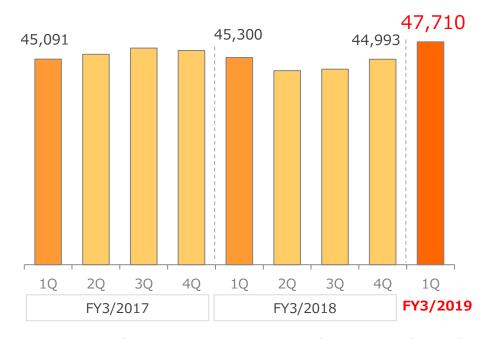
### **DWMK KPI Trends**



FY3/2019 1Q YoY **47,710** +5.3%

### ■ ARPU\*

FY3/2019 1Q YoY ¥18,991 -4.7%





- •Improved conversion rate after initial trial set
- Successful relaunch of approaching past users
- •Per customer spend trended flat, but an increase in light users translated into a lower frequency of purchase and a slight decline in ARPU.

# Radish Boya KPI Trends

### ■ No. Subscribers

FY3/2019 1Q

84,269

YoY

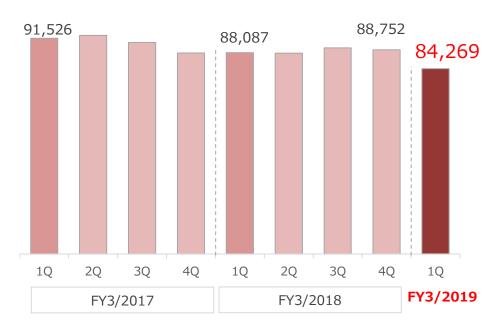
-4.3%

### 

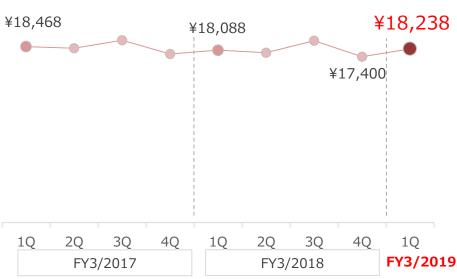
FY3/2019 1Q

YoY

¥18,238 +0.8%



•No. subscribers fell as a result of curbing promotion spend & reducing inefficient channels



 While per customer spend slightly fell, frequency of purchase rose with the departure of low LTV users, translating into an almost unchanged ARPU.

# Contents



# 2. FY3/2019 Strategy & Action

### 1. 3 Brand Merger Synergies

### 2. Takuhai Home Delivery Business Growth Strategy

- (1) Oisix: Strengthen value of *Premium Jitan* meal kits
- (2) DWMK: Killer veggies, catalogue improvements
- (3) Radish Boya: Implement earnings structure reform

### 3. Non-takuhai Business Growth Strategy

- (1) Real retail business (Physical Stores, Wholesale)
- (2) Overseas business
- (3) Alliance business

### 4. Tokushimaru

# 2. FY3/2019 Strategy & Action

# 1. 3 Brand Merger Synergies

# 2. Takuhai Home Delivery Business Growth Strategy

- (1) Oisix: Strengthen value of Premium Jitan meal kits
- (2) DWMK: Killer veggies, catalogue improvements
- (3) Radish Boya: Implement earnings structure reform

### 3. Non-takuhai Business Growth Strategy

- (1) Real retail business (Physical Stores, Wholesale)
- (2) Overseas business
- (3) Alliance business

### 4. Tokushimaru

# Food Delivery Business: Building the Platform for Growth

Going forward, aim is to create distinct platforms with unique functions that allow for sharing of knowhow & infrastructure. Promotes rationalization/social problem-solving.



Growing need for timesaving solutions



Growing health concerns



Concern for a sustainable society



Growing need for timesaving solutions



Growing demand for safe & secure food



Increasing number of shopping refugees



# Marketing Platform



- Subscription
- CRM
- UI/UX
- Web promotion, etc.
- Producers
- 3 temperature logistics centers
- Food processing/manufacturing facilities
- Delivery network/facilities
- Quality control, etc.

# Benefits of Platform Approach

### **Marketing Platform**

Subscription / Promotion

- Development of subscription model to create a solid customer base & stable income streams
- Repeat marketing using access logs, purchase analysis & improved UI/UX, etc.
- Improved customer acquisition rates through use/promotion of web marketing
- Optimisation of customer acquisition methods using catalogues

¥▲300m (FY3/2019 Plan)

### **Fulfilment Platform**

Procurement / Production

Stabilised supply through expanded supplier network

- Increased productivity through sharing operational knowhow of 3 temperature-zone food centers
- Merged processing & production facilities for increased productivity, lower costs & improved quality

**Quality Control** 

Unified product selection & quality checking functions to resolve differences in brand quality & reduce costs

**Materials** 

- Unification of packaging materials to reduce costs & improve quality
- Cost savings via centralization of catalogue printing

Logistics

- Building of an effective delivery network using Yamato Transport, our own trucks & regional facilities
- Increased convenience for customers through delivery method diversification

Settlement

Unification of vendors for volume discounts

¥▲200m (FY3/2019 Plan)

**Others** 

- SG&A expenses from office/branch mergers (rent, telecom, fixtures, etc.)
- Collaboration in customer support

# Merger Synergy with Radish Boya

Dedicated "Radish Boya" area on Oisix EC site. Top billing given to additive-free Private Brand (PB) seasonings. Sales over 150% greater than plan.

### Ra in O Initiative

Launched Radish Boya dedicated sales site on Oisix.com



### **■** Sales trend since launch



# Event held to Commemorate Merger

In anticipation of our October 2018 management integration, a commemorative event was held to foster a culture of mutual respect where three brands exist under one roof.



# 2. FY3/2019 Strategy & Action

# 1. 3 Brand Merger Synergies

### 2. Takuhai Home Delivery Business Growth Strategy

- (1) Oisix: Strengthen value of *Premium Jitan* meal kits
- (2) DWMK: Killer veggies, catalogue improvements
- (3) Radish Boya: Implement earnings structure reform

### 3. Non-takuhai Business Growth Strategy

- (1) Real retail business (Physical Stores, Wholesale)
- (2) Overseas business
- (3) Alliance business

### 4. Tokushimaru

# (1) Oisix: Growing Need for Meal Kits

The number of course subscribers for "Kit Oisix", which make cooking meals easier, continues to grow. Cumulative shipments surpassed 11 million in 1Q.

### **Kit Oisix Characteristics**



Just the right amount of ingredients for the family to your door. 1 main dish & 1 side dish. ready in 20 minutes.

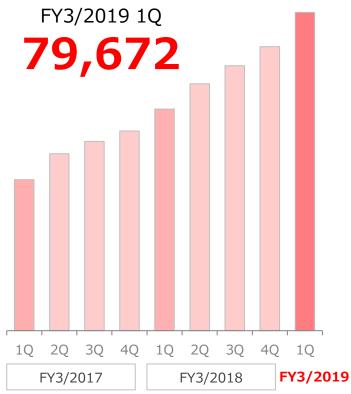


Each recipe is designed with nutritional balance in mind & contains 5 or more veg.



Kits only use safe & sound ingredients from contracted farmers & manufacturers.

■ No. Kit Course Subscriber Trends



# **Cumulative Shipments**

# over 11 Million (24 million meals)

(July 2013 - July 2018)

### ■ What is a meal kit?

A product comprising a pre-prepared set of all the ingredients (including sliced & diced veg) required to cook specific dishes

# (1) Oisix: Heightened Recognition through Collaboration

Accelerated product development under the supervision of celebrities is designed to both expand the meal kit market & raise awareness of Kit Oisix.





Ken Watabe, known as the gourmet celebrity in Japan, and Yuko Ogura, Japan's most popular celebrity mum, are two examples of the celebs under whose supervision Kit Oisix are being developed.

# (1) Oisix: Strengthen Value of *Premium Jitan*

Developing a menu of recipes to meet a wide range of needs, based on the Premium Jitan concept of "save time, put healthier meals on the table".

■ Easily get the essential fatty acids that tend to be lacking "EPA&DHA oil! Chicken in tomato sauce"



Just a little extra effort for that seasonal feel

"Rice cooked with whole ayu"



Have fun learning about food with your kids

"Hand-made butter chicken curry"



Extravagant luxury with minimum effort

"Ippudo supervised soy milk veggie ramen"

# (2) DWMK: Killer Fruit and Veg

Providing a service that enables the constant & easy realization of a "proper food life". The introduction of vegetables & fruit developed in line with the killer veggie concept is designed to whet subscribers' appetite to buy.

### Killer fruit & veg selection

In response to strong user needs for "good fruit and vegetables", we have begun to develop our own unique products.

### **■** Torori thin-skin aubergines



### **■** Uttori juicy plums



# (2) DWMK: Change to Catalogue Concept

Design of product catalogue changed to be more target focused. Chiming with the concept of a "Proper Food Life", there is new content such as different serving suggestions.

### Before



### After



New calmer design is more in keeping with our adult female target demographic.

# New features include serving suggestions & food fact columns



# (3) Radish Boya: Service Improvements

Working to improve per customer profit structures through initiatives to both more efficiently attract new customers & increase existing customers' spend.

### More efficiently attract new customers

**Enhancing contracted product lineup** to attract new customers from websites. Increase new subscriber spend & frequency of purchase.

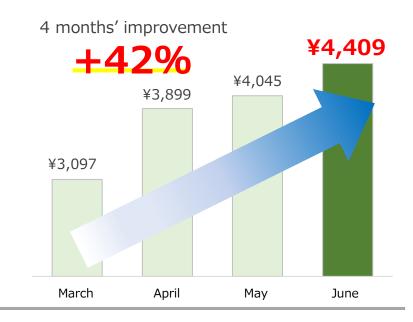




# New customer visits translate into improved per customer spend

Revision to the sales flow of staff visiting potential new customers resulted in significant improvement in initial customer spend.

### ■ Initial spend of visited new subscribers



# (3) Radish Boya: Profitability Improvements

Optimizing product CoGS & sales promotion costs and implementing a bottom-up leaner business structure campaign

### Improved earnings structure

Synergy effects from the 3 brand merger, for example product cost optimization & careful examination of sales promotion costs, have resulted in significant improvements in main cost items.

### **◆ Product CoGS**

Improvement from mergerrelated cost optimisation:

**1.7%** 

### **♦** Sales promotion costs

Improvement from inefficient subscriber acquisition channel reduction:

### ■ Bottom-up leaner business campaign

### With an objective to maximize profits,

initiatives arising from a bottom-up approach to more efficient working practises relating to sales, costs & routines are being implemented laterally. Taking this approach has resulted in significant changes to profit structures.

- Some of the initiatives (38 in total)
- ◆Control of the effect of increased transportation costs resulting from development of delivery routes
- ◆Standardization of materials disposal criteria
- ◆More efficient drafting of instruction manuals
- ◆ Sales staff training to raise per customer spend



◆Utilization of existing infrastructure



# 2. FY3/2019 Strategy & Action

# 1. 3 Brand Merger Synergies

# 2. Takuhai Home Delivery Business Growth Strategy

- (1) Oisix: Strengthen value of Premium Jitan meal kits
- (2) DWMK: Killer veggies, catalogue improvements
- (3) Radish Boya: Implement earnings structure reform

### 3. Non-takuhai Business Growth Strategy

- (1) Real retail business (Physical Stores, Wholesale)
- (2) Overseas business
- (3) Alliance business

### 4. Tokushimaru

# (1) Real Retail Business (Shop in Shop/Kindergarten Wholesale)

Expansion of Shop in Shop business with agreement on new sites such as Naritaya. Kindergarten wholesale business is also growing as more new kindergartens sign up.

### Shop in Shop business

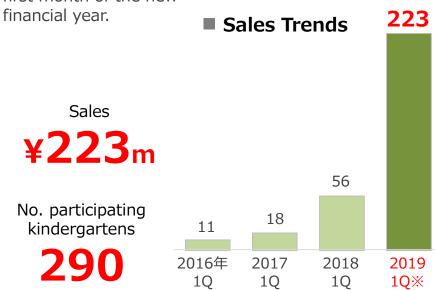




### **■ Kindergarten Wholesale Business**

The kindergarten wholesale business was launched in FY2015. This quarter there was a significant increase in the number of participating kindergartens in April, the first month of the new financial year.





# (2) Overseas Business: Hong Kong/China

Hong Kong: Same system architecture as Japan for improved usability China: Enhancement of product quality via expansion of our proprietary truck delivery area

### **■** Oisix Hong Kong Office

Local service launched in 2009, local corporate entity established in 2015.

Employing the same system architecture as Oisix in Japan this quarter has improved usability & increased subscriber numbers.

In tandem, we also launched \$HK settlement operations.



### Oisix China Office

Service launched in November 2017.

Acceleration of local Chinese procurement of products that meet Oisix Japan's safety standards has translated into 180 items.

This quarter the level of product quality is to improve through expansion of the area in which our trucks operate.



# (3) Alliance Business: ISETAN DOOR

ISETAN DOOR, an EC site operated with our support by Isetan Mitsukoshi Holdings', is open.

Details of Support

Oisix ra daichi







ISETAN MITSUKOSHI HOLDINGS

### **ISETAN DOOR Operational Support**

### **Marketing Platform**

- Marketing specific to regular home deliveries
- Online promotions
- · Design of EC site user interface

### **Fulfilment Platform**

- Quality producer network
- Three temperature zone logistics centers
- Food product processing/manufacturing plants
- Quality management function, etc.



A regular home delivery food EC site operated by Isetan Mitsukoshi Holdings

Designed to strengthen points of contact with customers through roll out of "Food x Online"

# 2. FY3/2019 Strategy & Action

# 1. 3 Brand Merger Synergies

### 2. Takuhai Home Delivery Business Growth Strategy

- (1) Oisix: Strengthen value of Premium Jitan meal kits
- (2) DWMK: Killer veggies, catalogue improvements
- (3) Radish Boya: Implement earnings structure reform

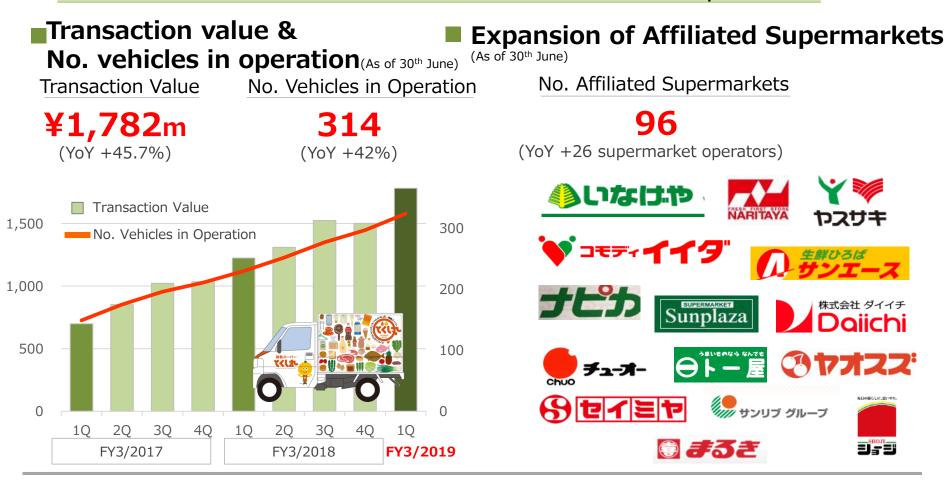
### 3. Non-takuhai Business Growth Strategy

- (1) Real retail business (Physical Stores, Wholesale)
- (2) Overseas business
- (3) Alliance business

### 4. Tokushimaru

# Tokushimaru: Expansion of Mobile Sales Infrastructure for "Shopping Refugees"

The positive effect of management support & the bolstering of personnel has resulted in robust growth of total transaction value. There are more than 300 vehicles now in operation.



# Contents



#### Support in the wake of Western Japan Torrential Rain

To support recovery of disaster-struck areas, from the day after torrential rains let up, we delivered relief supplies to Mihara City (Hiroshima Prefecture) & Kamijima Town (Ehime Prefecture). We also initiated donation reception facilities across our 3 brands.

#### Details of Torrential Rain Relief

July 2018 Torrential Rain

Jul 8





Jul 12-

Jul 16

①Delivered relief supplies Initiated donation ②Delivered relief supplies ③Delivered relief (Mihara, Hiroshima Pref.) reception on our site (Mihara & Kamijima) supplies (Kamijima)

#### Details of Relief Supplies

- - -Black-sugared Banana Chips (132g) : 600 bags
  - -Unsalted mixed nuts (120g): 1,000 bags
- ② -Tea (500mL): 1,200 bottles
- ③ -Mineral water 2L: 1,440 bottles, 350ml: 6,720 bottles



#### Donation Reception

- ·Donations accepted across 3 brands
- •Initiated 'Eat and Send for Western Japan' purchase-linked

donations



#### TABLE FOR TWO

Oisix donates 3% of revenue to TFT from the sale of TFT-accredited products purchased by our customers. The proceeds are used to fund meals and the construction of dining facilities for children in developing countries.







Lunches delivered to children in developing countries

To date, Oisix has delivered (as at end June 2018)

## APPROX. 4.35 MILLION LUNCHES

\*\*Cumulative 2009 - FY3/18 1 lunch = ¥20

#### Hosted "A Million People Candle-night 2018"

"Turn out the lights, spend a mellow evening" was the catchphrase for 2018, the event's 16<sup>th</sup> year. 5,500 people attended.

#### What is A Million People Candlenight?



An initiative started in 2003 by Daichi wo Mamoru Kai which advocates we turn off the lights & spend two hours, from 8pm to 10pm on the nights of the summer and winter solstice, to freely enjoy some down time by candlelight.

#### **2018 Event**

- In collaboration with SSFF&ASIA\* screened movies with an environmental theme
- In the DWMK kitchen, under the theme of food loss, menus to use up veggies, skins & all, were proposed.



#### Heading up Japan Wheelchair Rugby

CEO Takashima has been appointed Head of the Japan Wheelchair Rugby Federation & plans to beef up the Federation's organizational structure in the run up to the 2020 Paralympics.

#### Background to appointment

We have signed up as an "Official Supplier" to the Japan Wheelchair Rugby Federation. Leveraging the business & marketing acumen of our CEO Hohey Takashima to beef up of the Federation's organizational structure, the aim is to achieve even greater things, not only at the 2020 Paralympics, but also at other prior major events such as the IWRF 2019 World Wheelchair Rugby Challenge (to be held in conjunction with the Rugby World Cup) in Japan.





## Support for Working Women

We are promoting support for working women via initiatives such as "meal kit development", "launch of a site for mums" & "worklife proposals"

#### Accelerated development of Kit Oisix

Helping working women who don't have much time for cooking by developing meal kits from a mum's perspective.



## Launch of working mums' campaign site

We have launched a campaign site that sells special price goods & services for busy mums, and recruits volunteer monitors



# Various initiatives to support working women

#### Support for a smooth return to work from leave

To enable a smooth return to work from maternity leave, we hold a "Return to Work Ceremony". We also run a "Return from Childcare Program" based on the experience of mums who have been through the process.



## Sustainable "Doyo no Ushinohi" (Dog days of Summer)

We are taking a joint three-brand approach to propose shared or alternative products to address continued eel shortages & keep alive the tradition of eating eel during the period following the summer solstice.

#### Ways of selling

#### Substitute ingredients

We propose alternative-to-eel ingredients that are similar in look, texture & stimulant effect



Kabayaki-grilled sanma (pacific saury)



■ Kabayaki-grilled tofu

#### Ways of eating

With eel resources drying up, we propose new ways of eating eel, such as "sharing small amounts" & "appreciating the taste more"



■ Chopped eel 'histumabushi'



■ "Yukimai" rice that goes well with eel

## A bridge to the next generation

We have established a Sasaeel Unagi Fund to keep alive the cultural tradition of eating eel during the dog days of summer for the next generation

#### ■ Sasaeel Unagi Fund

Aiming to safeguard/bring back eel resources, ¥50 of the purchase price of certain products goes to the fund. Proceeds are used to establish "stone cages" for the release of eels & to provide them with shelter.



## Contents



#### Subsidiarization of "CRAZY KITCHEN"

Crazy Kitchen, a company that is in the business of order-made catering, will be made a subsidiary. We will be looking to strengthen communication in the food domain.



## Partnership with Ibaraki Prefecture

We have entered into a partnership agreement with Ibaraki Prefecture. We will be matching producers in Ibaraki and promoting the branding & sale of their agricultural products.

#### Details of initiatives

- Matching of producers in Ibaraki
- Participation in study & exchange sessions hosted by Oisix Ra Daichi

Going forward, looking into partnering to support the skills of farmers & improve logistics efficiency, etc.



■ Partnership signing ceremony (Left: Ibaraki Prefecture Governor Oikawa, Right: ORD CEO Takashima)



 Ibaraki farmers invited to one of our study sessions

#### Initiatives going forward

·August:

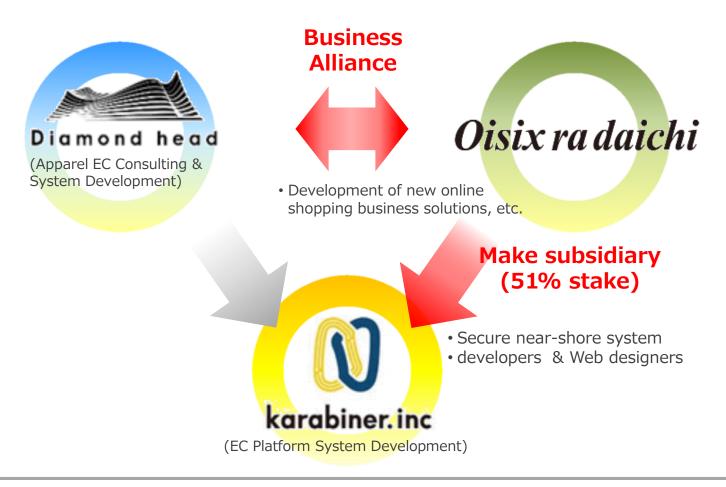
Carry out farmer matching events for items that are popular but sell out on Oisix

•October:

Ibaraki Prefecture to participate in the Tokyo Harvest Festival

### Subsidiarization of "Karabiner Technology"

Karabiner Technology made a subsidiary to secure near-shore system developers & Web designers, who are in extremely short supply



## Partnership with Sumitomo Life's "Vitality"

Entry into partnership with Sumitomo Life's "Vitality" health-improving insurance policy, offering up to a maximum of 25% discounts on healthy food to "Vitality" policy holders

#### Details of Partnership



#### Sumitomo Life "Vitality"

Different from conventional life insurance policies in that premiums change according to health check ups & the appraisal of continued health-improving activities.

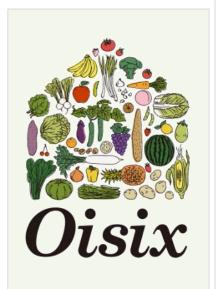
Various benefits are provided to support activities that improve the health of subscribers.

- As a benefit to "Vitality" policy holders
- ♦ Approx. 750 items classed as healthy food by Oisix

Safe and sound Oisix quality daily food items such as fruit & veg, chicken breasts, low-fat milk and tofu.

Max. 25% discount





#### Co-Development with a Food Tech Fund Partner

Co-development with "Food Tech" partner Routrek Networks of "Zero-Agri" special cultivation\* support functions to deliver smart farming

#### Details of Development

Use AI + IoT to develop functions to reduce the workload in special cultivation, toward the "spread of safe & sound agri products" for which there is growing demand

■ "Zero Agri" AI-embedded irrigation & fertilization system

A system that automatically supplies the optimal amount of water and fertilizer in accordance with data from sunshine & soil environment sensors

#### Farmers take a holiday! Thanks to AI + IoT



#### What is Food Tech Fund?

The Food Tech Fund is **Japan's first strategic** investment arm that specializes in "food".

More than simple investment, the fund offers implementation support from a wide range of fields utilizing ORD's platform with the aim of facilitating the speedier implementation and/or commercialisation of new start-up businesses' technologies & services.

#### **♦**Project No.1: Routrek Networks Inc



Platform development of a system that employs AI & IoT to improve agriproduct profits

♦ Project No.2: Furarito Ltd.



Home cooked meal sharing business that utilizes the free time of housewives & others.

- ♦ Project No.3: Nihon Agri, Inc
- NIHON AGRI, INC. Total coordination of agriproduct exports from Japan.

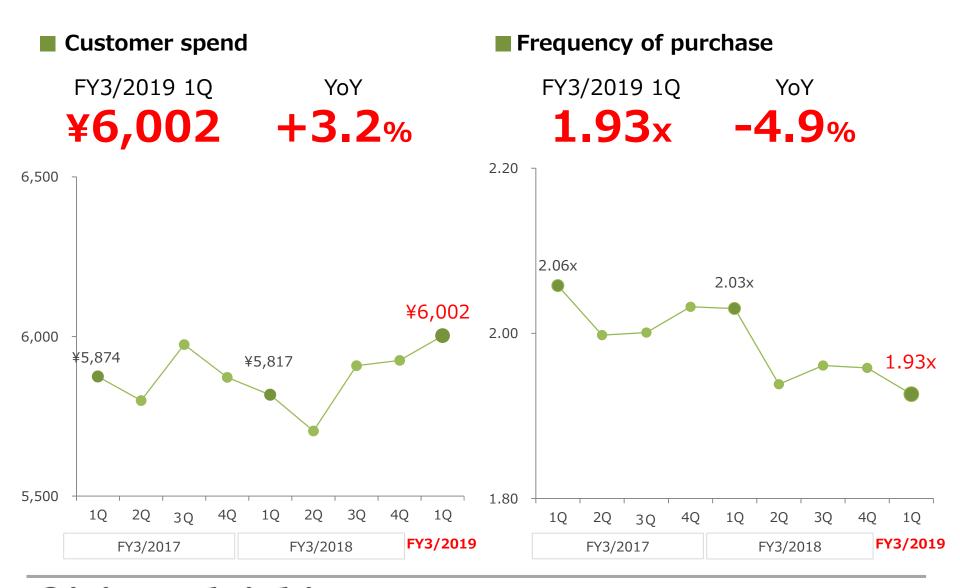
#### Bolstering of Corporate Governance Structure

We have strengthened our Corporate Governance Structure by increasing the number of internal & external directors by one.



## Reference Materials

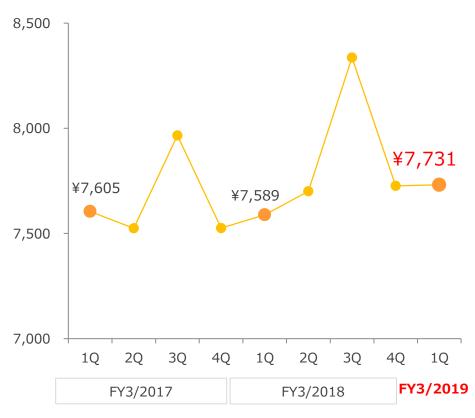
### (Ref.) Oisix Customer Spend/Frequency of Purchase



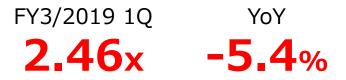
### (Ref.) DWMK Customer Spend/Frequency of Purchase

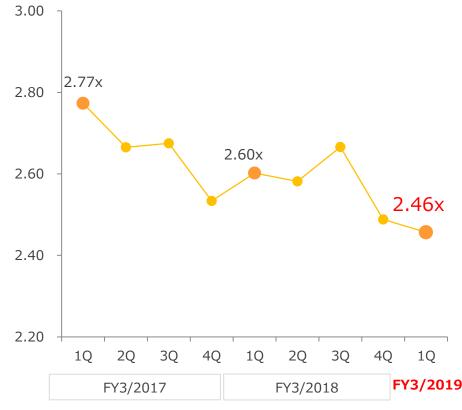


FY3/2019 1Q YoY **¥7,731 +1.9**%



#### Frequency of purchase





#### (Ref.) Radish Boya Customer Spend/Frequency of Purchase



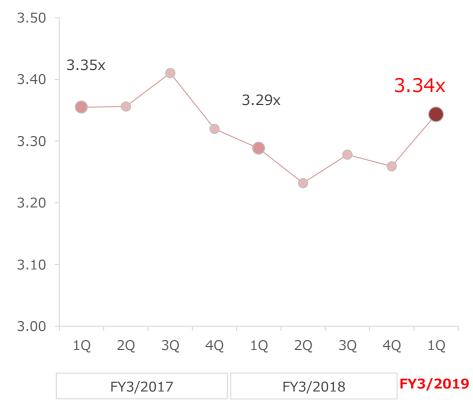
FY3/2019 1Q **¥5,455**  YoY -0.8%



FY3/2019 1Q YoY

3.34x +1.7%





## Oisix ra daichi