





# 2023.3 Q1 Results Explanatory Materials

Oisix ra daichi Inc.

2022.8.10

# Farm for Tomorrow, Table for Tomorrow

We provide services that enable a better food life for more people.

We evolve continuously where good farmers are rewarded and proud.

We realize a society that deliver a sustainable framework that links farm and table.

We solve social issues related to food through business approaches.

We create and expand Tomorrow's Food.

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# 1. 2023.3 Q1 Achievements

- 1-1. Consolidated Financial Results
- 1-2. Strategy and Progress for 2022.3
- 1-3. Results on Business Segment



# Executive Summary -2023.3 Q1 Results

#### Sales

Q1 sales were in line with initial forecast. With the lifting of behavioral restrictions, changes in the post-COVID-19 environment have accelerated resulting in a gradual worsening of churn rates and ARPU. However, versus pre-COVID-19 levels, they remain at elevated levels.

### **♦** 3 home delivery business

✓ Subscribers: Subscriber churn is seen to return to levels seen prior to COVID-19. New customer acquisitions,

however, grew moderately YoY owing to curtailment of PR expenses previous term.

Net subscriptions were roughly +4,500 (versus end-March). (Net increase of approx. +3,000 for 3 brands)

✓ ARPU : Gradual decline after surging and peaking in Q1 2021.3 on the back of COVID-19.

ARPU came in at ▲5% YoY (+4%~+11% versus pre-COVID-19) but all three of the major brands

exceeded initial forecasts.

#### **EBITDA**

Whilst EBITDA fell YoY versus inflated COVID-19 driven profitability last year, thanks to new Ebina Station (distribution Center) firm recovery it was higher than initial forecast.

### **♦** 3 home delivery business

- ✓ Profitability fell YoY reflecting an inflated EBITDA margin over the past 2 years on high unit purchase prices.
- ✓ New Ebina Station (Oisix's distribution center), having overcome some issues, is now on a firm recovery and distribution costs have improved.

#### Other Businss

✓ Purple Carrot (U.S.) posted a loss in line with forecast reflecting lower sales, the impact of inflation on the company's profit structure, and the depreciation of the yen.

# 2023.3 Q1 Achievements

Sales

: Developments in AfterCOVID-19, such as the lifting of action restrictions, have accelerated, and the churn rate and ARPU are returning to pre-COVID-19 levels, largely in line with initial forecasts.

EBITDA: Whilst EBITDA fell YoY versus inflated COVID-19 driven profitability last year, it was higher than initial forecast. With recovery efforts at the new logistics center progressing smoothly, Returned to profitability from a quarterly loss Q4 the previous fiscal year.

Sales

27.90<sub>bn yen</sub>  $(Y_0Y - 0\%)$ 



1.49<sub>bn yen</sub> (YoY - 35%)

Operating Income

0.96bn yen (YoY - 51%)

Net income Attributable to owners of the parent

0.58bn yen

(YoY - 55%)

## **Consolidated Results Overview**

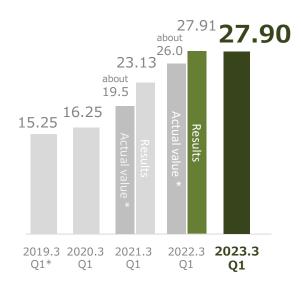
\*(Note) Calculation of ARPU assumption.
To eliminate the one-off boost effects of COVID-19 on ARPU, we assume ARPU to be equal to 2020.3 or the level posted before COVID-19.

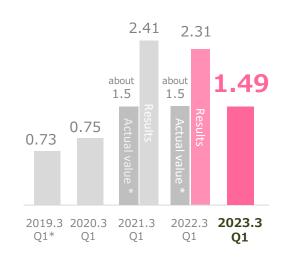
Whilst ARPU fell YoY, sales were flat supported by subscriptions that grew by 15K for the three brands. Whilst EBITDA fell YoY reflecting a difficult comparison against a one-off increase in profit margins last year as well as the impact of inflation on margins in the US business along with the weaker Yen, adjusted real EBITDA, excluding the impact of COVID-19, was flat.

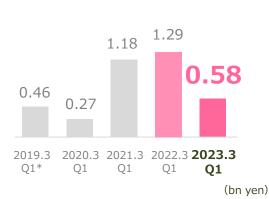
Sales

Attributable to owners of the parent

Net income

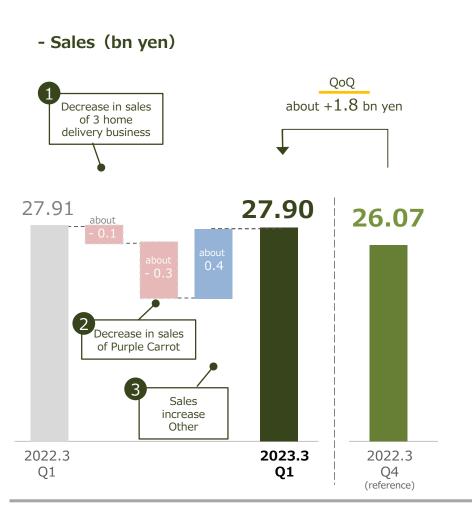






## YoY: Sales

Domestic home delivery business centered on Oisix increased by approx. 15,000 subscribers YoY Relative to inflated COVID-19 driven performance last year, ARPU declined YoY. And as a result, we were in line with initial forecasts.



Breakdown

- Decrease in sales of 3 home deliverybusiness : about -0.1bn yen
- Decrease in sales of Purple Carrotabout -0.3bn yen
  - •Downward trend in Subscriber after peaking in the previous Q1
- **3** Sales increase of Other

: about **+0.4** bn yen

- EC support
- Kindergarten wholesale
- ·Hong Kong/ Shanghai
- ·Consolidated subsidiaries

# Oisix ra daichi

## YoY: EBITDA

EBITDA fell owing to the negative repercussion effect of COVID-19 driven inflated profitability last year. Purple Carrot (US) meanwhile, saw a large decline in profits relative to the record highs posted last year. With recovery efforts at the new logistics center progressing smoothly, returned to profitability from a quarterly loss Q4 the previous fiscal year.

## -EBITDA (bn yen) QoQ about +1.6 bn ven Decrease in sales of 3 home delivery business In FY2022/3, including about -1.3 bn yen in losses due to troubles 2.31 about Purple Carrot Profit decline Fixed cost increase - 0.16 2022.3 2023.3 2022.3 01 Q1 04 (reference)

Breakdown

- 1 Decrease in profit due to lower sales in the three home delivery businesses : about 0.1 bn yen
- - ·Loss in the current fiscal year due to the impact of inflation in addition to the decrease in sales
- 3 Companywide fixed costs increase : about 0.1 bn yen
  - Preparatory expenses for renewal of system infrastructure (enhancement of speed and data utilization).
  - Strengthening personnel for business enhancement and expansion

# **Business segment Results**

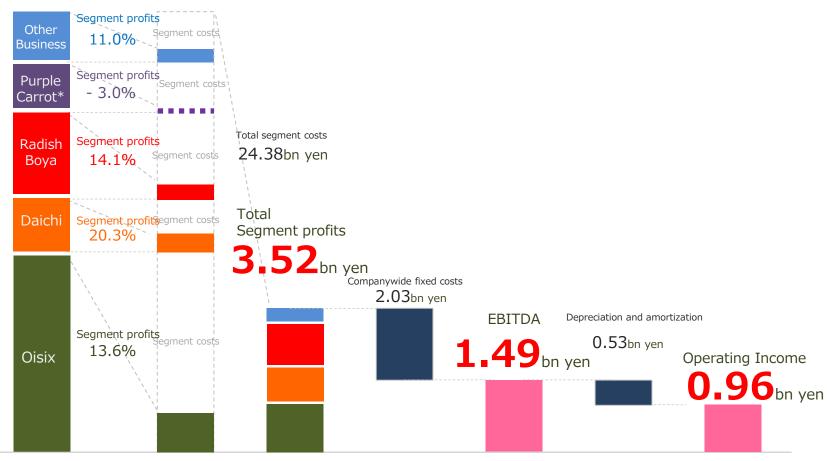
	Sales	Segment profit*	Overview
Oisix	14.39 bn yen (YoY +2%)	1.95 bn yen (YoY - 5%)	•In subscribers increased by about 17,000 YoY. Subscriber churn is seen to return to levels seen prior to COVID-19. New customer acquisitions, however, grew moderately YoY owing to curtailment of PR expenses previous term. • ARPU was maintained at a level of -5% YoY despite lifestyle changes concomitant with increased opportunities to go out.
Daichi	3.07 bn yen (YoY - 7%)	0.62 bn yen (YoY - 6%)	•We continue to experiment with the development of new subscriber acquisition methods. Net decrease both YoY and Q4-end due to insufficient promotional efforts •Unit purchase prices have been gradually settling down due to lifestyle changes, ARPU came in at -4% YoY but exceeded initial forecasts.
Radish Boya	4.19 bn yen (YoY - 3%)	0.59 bn yen (YoY +1%)	•Subscribers remained almost unchanged from the same period of the previous fiscal year. Whilst the churn rate worsened in Q1 reflecting the lifting of behavioral restrictions and revisions to delivery fees aimed at enhancing profitability, subscriptions managed a slight increase. •ARPU came in at -6% YoY but exceeded initial forecasts.
Purple Carrot* (Results for Jan to Mar)	2.58 bn yen (YoY - 9%)	-0.07 bn yen (YoY -0.62bn yen)	<ul> <li>Sales increased QoQ reflecting seasonal factors. The overall trend, however, is seen to be downward in the post-COVID-19 environment.</li> <li>Profits are posted a loss in line with forecast reflecting lower sales, the impact of inflation on the company's profit structure, and the depreciation of the yen.</li> </ul>
Other Business*	3.96 bn yen (YoY +18%)	0.43 bn yen (YoY +3%)	<ul> <li>The EC Support business continued to grow on membership increases.</li> <li>The Nursery School Wholesale business has implemented measures to expand the business partner base as well as to develop meal kits for commercial use.</li> <li>Hong Kong and Shanghai continue to develop localized</li> </ul>

products and services

# **Business segment Results Overview**

Sales

# 27.90<sub>bn yen</sub>





## Strategy and Progress for 2022.3

Our strategy is to work on a set of priority themes each half year.

1H: The highest priority on improve profitability in new Ebina Station (new distribution center).

2H: Resumption of growth investments such as promotions

Entering profitability : Earnings-wise, recovery plans were underway at New Ebina Station and logistical costs were 1ppt improvement

in June(versus end-March). The Kit manufacturing plant and the Food Rescue Center began operations in July.

√ Sales of Kit Oisix of Kurihara, a famous Japanese cook

✓ Develop "premiums for extremely short time" such as Otasuke Oisix and Super Easy Kit

Strengthen value proposition: We are making steady progress in development of products/services that enhance our specialty value proposition.



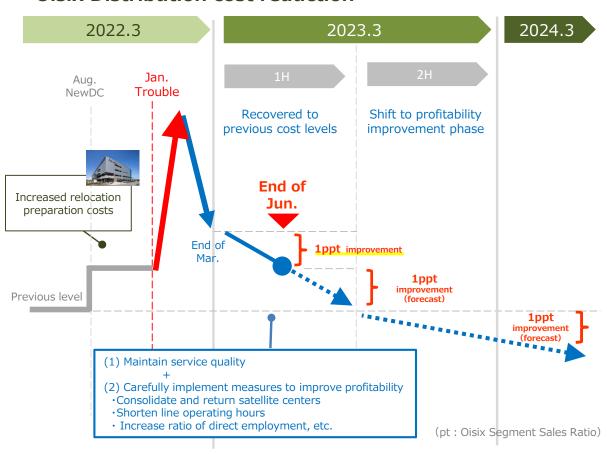
# Oisix ra daichi

### ①Improved stability of new DC ·Enhance profitability

Regarding improving profitability following issues related to relocation of distribution centers, plans are underway to reduce costs within 1H to levels prior to problems.

Logistics costs, which had deteriorated by 2ppts as of end-March, improved by 1ppt as of end-June (relative to Oisix sales). Additionally, service quality is improving as demonstrated by the recent drop in the out-of-stock rate which fell to 0.1% or half the rate prior to relocation problems.

#### -Oisix Distribution cost reduction

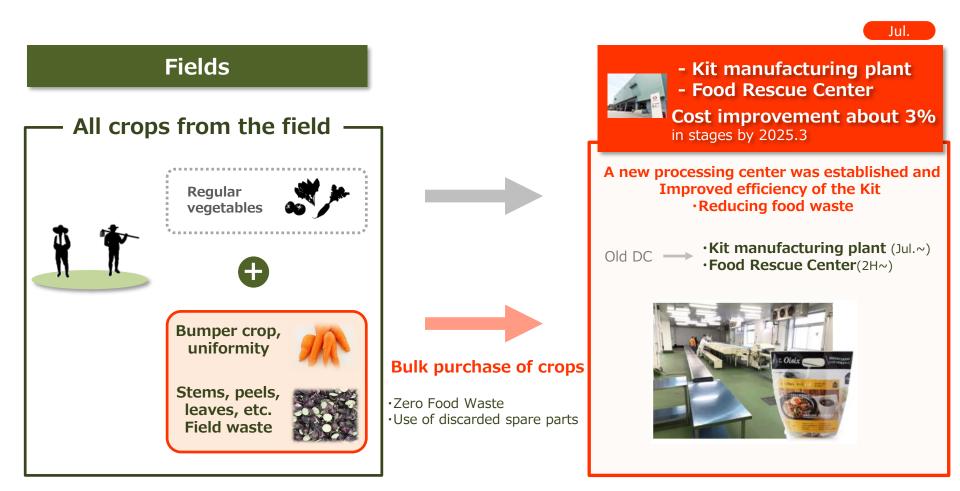


## Recent recovery progress

- Logistics costs, which had deteriorated by 2ppts as of end-March, improved by 1ppt as of end-June
  - Planning to improve by another 1ppt during Q2
  - · · In May, the Zama satellite center was closed and shipments were integrated into the new distribution center.
  - · · In September, we plan to close another satellite center (Fujisawa).
  - With logistics line operating hours and temporary staffing proportions both declining, we are gradually reaching operating stability.
- Improving as demonstrated by the recent drop in the out-of-stock rate which fell to 0.1% or half the rate prior to relocation problems.

**②Kit manufacturing plant and Food Rescue Center** 

Facilities at the old Ebina Station have been converted to a "Food Rescue Center" and a "New Kit Manufacturing Plant" that specialize in manufacturing. Kit manufacturing plant will start operation in July 2022, and food rescue efforts will begin in the second half of the year, aiming to reduce costs by approximately 3% (compared to March 2022) in stages.



**3 Developing products and services of specialties** 

Via establishment of a capital/business alliance, Yutori no Kukan (Rep. Director: Shinpei Kurihara), founded by the prominent Japanese chef Harumi Kurihara, has become an affiliated entity. As Kit Oisix products supervised in the past by Mr. Kurihara have been well received by customers, we plan to initiate sales/reservations of said meal kits in Sep.

#### -Became an affiliate company of Yutori no Kukan

Given the high level of affinity between Yutori no Kukan's cooking expertise and our products, we are strengthening collaborative work, especially in the area of supervision.



#### -Kit Oisix supervised by Harumi Kurihara

Sep.

Scheduled to resume sales and accept reservations for meal kits, which have sold a cumulative total of 150,000 meals in the past, in Sep.



**3 Developing products and services of specialties** 

As countermeasures to the post COVID-19 environment and inflation, we are in development of services/products under the themes of "premium value enhancement" and "extremely-time-savings" that further strengthen our specialty position.

2<sup>nd</sup> Aug.

#### -Dealing with "mottainai" foodstuffs

- Response to "mottainai" arising from external factors such as climate. Friendly to households and contributing to reduction of food loss
- 5,000 people enrolled in a week, partly due to exposure in TV and other mass media





11<sup>th</sup> Aug.

#### -Shifting to the "super" time-saving

- New "Super Easy Kit Series" that even beginner cooks can make in a short time released
- Support for easy cooking in the face of an increase in the number of people who cook at home





# **Overview of Business Segments**

# **1** Main Business Segments

- Oisix (domestic B2C, Three major brands)
- Daichi (domestic B2C, Three major brands )
- Radish Boya (domestic B2C, Three major brands )
- Purple Carrot (oversea B2C < U.S.>)

## Other Business

- Business Overview
- Tokushimaru (domestic B2C, Subsidiary)
- Nursury School Wholesale (Domestic B2B)

## Oisix KPI

Domestic Delivery business (Three major brands)

Domestic Delivery business (Other)

Overseas Business

Other Business

Subscribers: Subscriber churn is seen to return to levels seen prior to COVID-19.

New customer acquisitions, however, grew moderately YoY owing to curtailment

of PR expenses previous term. Net subscriptions were roughly +4500 (versus end-March).

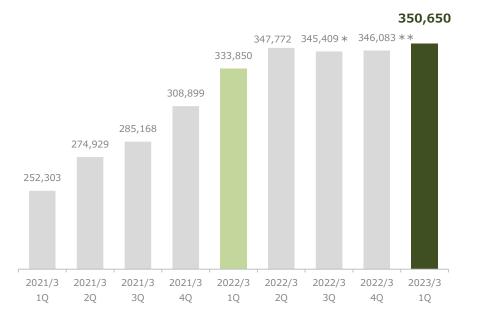
ARPU: Maintained at a level of ▲5% YoY (+11% versus pre-COVID-19)

despite lifestyle changes concomitant with increased opportunities to go out.

Subscribers ARPU

350,650

(YoY + 5%)



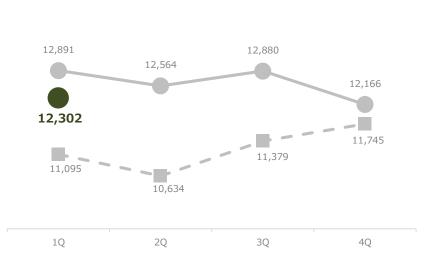
**12,302**<sub>yen</sub>

( YoY - 5% , vs 2020/3 +11%)

\_\_\_\_ 2023/3

\_\_\_\_\_ 2022/3 (Previous period)

2020/3 (3 years ago < before-COVID > )



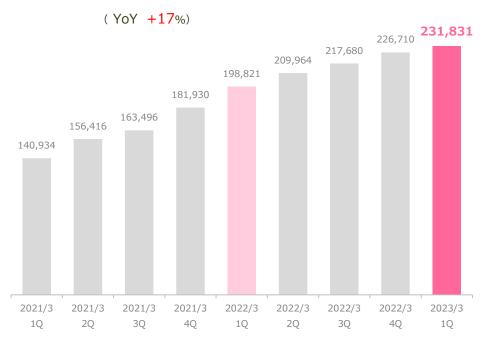
## Oisix KPI



Kit Oisix Course subscriptions (included in Oisix subscriptions) grew 17% YoY driving growth in overall

No. of Kit Oisix course subscribers\*

231,831 (Includes Oisix subscribers)



#### **♦** Features of Kit Oisix

- You can make one main and one side dishes
- ✓ in less than 20 minutes
- Uses 5 or more kinds of vegetables collected from contract farmers.
- Reducing food loss by using up all ingredients



## Daichi KPI

Domestic Delivery business (Three major brands)

Domestic Delivery business (Other)

Overseas Business

Other Business

Subscribers: We continue to experiment with the development of new subscriber acquisition methods.

Net decrease due to lack of stronger promotions

ARPU: Unit purchase prices have been gradually settling down due to lifestyle changes,

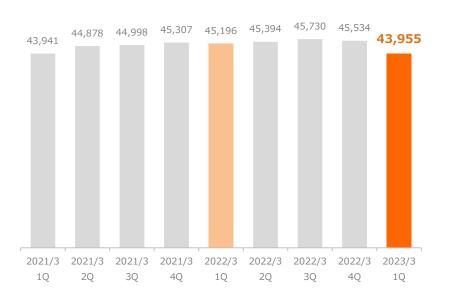
Maintained high unit prices, -4% YoY (+6% before COVID-19)

Subscribers

**ARPU** 

43,955

(YoY - 3%)



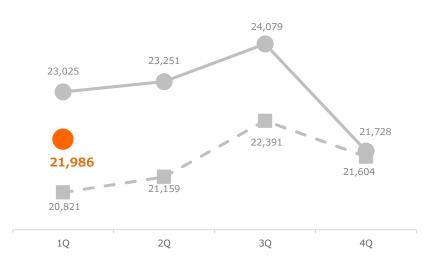
**21,986**<sub>yen</sub>

( YoY - 4% \ vs 2020/3 +6%)

2023/3

2022/3 (Previous period)

= 2020/3 (3 years ago < before-COVID>)



# Radish Boya KPI

Domestic Delivery business (Three major brands)

Domestic Delivery business (Other)

Overseas Business

Other Business

Subscribers: Whilst the churn rate worsened in Q1 reflecting the lifting of behavioral restrictions and revisions to delivery fees aimed at enhancing profitability, subscriptions managed a slight increase.

ARPU : Reflecting the March revision to shipping fees and high unit prices,

ARPU was maintained at ▲6% YoY (+4% versus pre-COVID-19) despite a gradual slowdown in purchasing frequency.

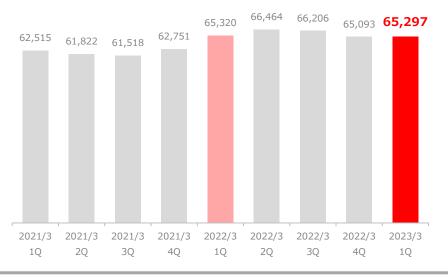
Subscribers

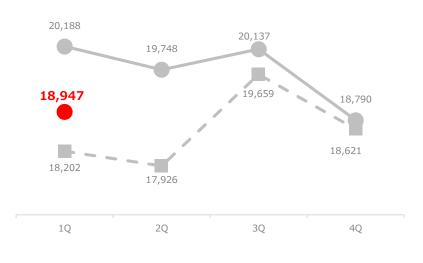
ARPU

65,297

(YoY - 0 %)







Sales increased QoQ reflecting seasonal factors. The overall trend, however, is seen to be downward in the post-COVID-19 environment. Whilst Q1 continued to see the impact of inflation on operating margins, we are implementing a series of measures to improve profitability, including a price increase in May.



#### Recent progress

- -Product price increase · Change the shipping bar
  - ✓ Price revision implemented in May. 2022
- Profitability is expected to improve as planned.
- -"Ready to eat" expand sales of products
- Adding it to the meal kit and changing the specifications so that Ready to eat (range cooked foods) can be chosen freely
- -Review of logistics workflows
- By dispatching staff from Japan, we are building a management structure able to quickly address management issues including that of logistics.

# **Overview of Business Segments**

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## Other Business

- Business Overview
- Tokushimaru (domestic B2C, Subsidiary)
- Nursury School Wholesale (Domestic B2B)

## **Other Business Summary**

#### ■EC Support (Domestic B2C)





We offer our strengths to other companies, such as our domestic B2C know-how and logistics assets specialized in food delivery.

#### ■ Tokushimaru (Domestic B2C)



Operates mobile supermarkets for seniors and shopping refugees nationwide. About twice a week, drivers visit customer neighborhoods and provide products from affiliated supermarkets.

#### ■ Oisix HongKong · Oisix Shanghai (Overseas B2C)



HongKong (since 2009 $\sim$ ) 、Shanghai (since 2017 $\sim$ ) Deliver Oisix-standard products through local procurement or cross-border EC model

### ■ Nursury School Wholesale (Domestic B2B)



Sells nutritionally controlled menus, ingredients, and meal kits for nursery schools. Food education tools are also being strengthened to foster interest in food

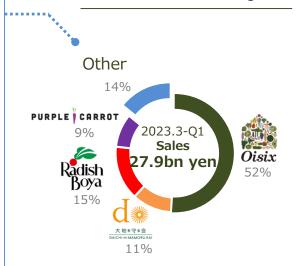
#### ■ SinS



Selling own products such as Kit Oisix at client supermarkets. Implemented marketing initiatives leveraging customer points of contact at stores

■ Others Subsidiary (Wholesale of marine products, etc.)

#### Sales ratio of business segments



## **Tokushimaru**

Mobile supermarkets for shopping refuges Subsidiary

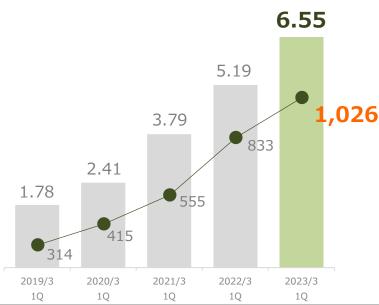
May.2016 $\sim$ 



Growth in the number of vehicles as well as average sales/vehicle remained solid. Total transaction value continued to see high growth at +26% YoY. Within the mobile supermarket space, we became the first to exceed 1,000 operating units. To further support enhanced quality of life, we aim to continue to build new services.







# **♦**Number of vehicles in operation exceeded 1,000

- Providing services to approximately 150,000 customers nationwide through partnerships with 143 supermarkets
- ✓ We will continue to rebuild systems and mechanisms to expand the scope of solutions to the daily life issues of the elderly.



# Nursery School Wholesale (Domestic B2B)



The number of customer kindergartens continues to see steady growth. Launched in May, the "Commercial Meal Kit" service quickly initiated services with 15 nursery schools. Via facility interviews, we were able to fine-tune issues relating to taste, meal preparation, and reduction to kitchen operational burdens.

#### Nursery School Wholesale (suku-suku Oisix)

Sales of nutritionally controlled menus and ingredients for nursery schools

Sales

**0.33**<sub>bn yen</sub>

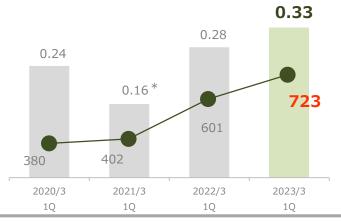
- YoY + 15%

No. of trading nursery school

**723** 

 $- Y_0Y + 122$ 

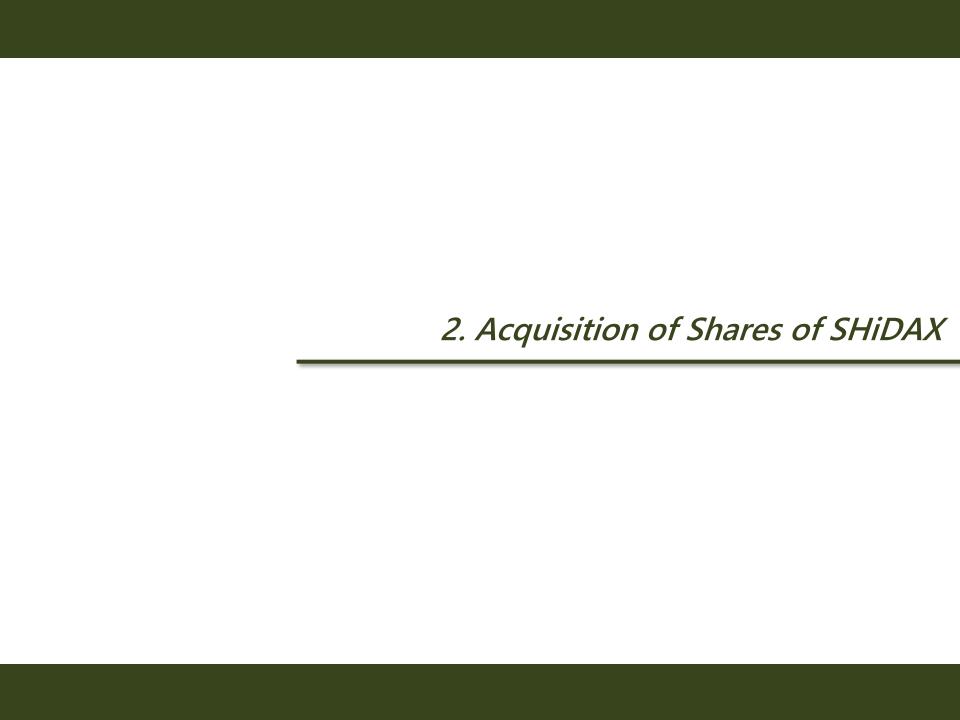




#### **♦** Launch of "B2B Meal Kit" service

- We aim to achieve a sales target of 10 billion yen within five years
- ✓ Began working with 15 nursery schools (end of July)
- Through dialogue with nursery schools, refine and contribute to reducing the workload of the food service field.





## **Acquisition of Shares of SHiDAX**

As previously disclosed, we have resolved to acquire shares of SHiDAX CORPORATION which has strengths in food services for hospitals, elderly care facilities, schools, and daycare centers. Going forward, we look to leverage the assets of both companies to explore collaborative efforts in the food and social services businesses.

#### Oisix ra daichi

# Oisix ra daichi

- •Stable supply of high-quality foodstuffs through a network of 4000 producers nationwide
- •Production of commercial meal kits for facilities utilizing know-how
- ·Network of 690 nursery schools



#### **SHIDAX**



- •Expertise in industrial meal services over 60 years since its establishment
- Wide range of food services businesses, including hospitals, facilities for the elderly, schools, and children
- Network of about 1500 facilities



Accelerating Solutions to Food-related Social Issues in the Field of Providing Food Ingredients for Facilities

3. ESG Topics

## **Upcycle by Oisix**

Since its launch one-year ago, "Upcycle by Oisix" - a brand dedicated to help solving food waste, has developed 18 original products and contributed to a 46-ton reduction in food waste. Besides test sales at the likes of concept and convenience stores, special courses were initiated at junior high schools that further the scope of our efforts.

#### -Opened upcycling store

- ✓ First Concept Shop Held at Yurakucho Marui, a Prominent Department Store in Japan
- 264 kg of food waste was reduced over the 19 days of the event







# -Food waste reduction education in collaboration with junior high schools

- $ec{ec{ec{v}}}$  Special 6-month-long classes held at the school's SDGs Seminar
- ✓ Students learn about upcycling, leading to actual product development and sales



### **Expansion of Sustainability Information Disclosure**

In addition to promoting sustainability initiatives, we look also to enhance disclosure of relevant information. Since June we have supported TCFD and implemented information disclosure in line with its proposals. This also contributed to our higher MSCI ESG rating.











▲Sustainability Page on our website https://en.oisixradaichi.co.jp/sustainability/

### -Endorsed for the Task Force on Climate-related Financial Disclosures (TCFD)



✓ Disclose information in accordance with TCFD. recommendations in the Annual Securities Report for the fiscal year ending March 31, 2022 and on the Sustainability website.

#### -MSCI ESG Rating Rank Upgrade

- ✓ In the July 2022 MSCI ESG rating, we bettered our rating of last year and scored "A."
- ✓ Favorable appraisal was given to our sustainability website. Launched in June 2021, the site proactively provides supporting data for ESG. Going forward, we look to continue to expand efforts for effective disclosure of sustainability information.

Continue to disclose sustainability information and expand initiatives with effectiveness.

## **WeSupport Family**

WeSupport Family, a food support platform for children's distressed families, is offered by 39 food and retailing support corporates. The number of support households has greatly increased to 59,000 households. In addition, food aid for Ukrainian displaced persons visiting Japan has begun.

#### **WeSupport Family**

Mainly for those led by single parents, WeSupport Family is a food support platform for needy families. Via such initiatives as use of excess inventories among supporting entities, we also aim to help solve the problem of food waste.

Support Company Recipient of support

Food and retail companies

Number of households approximate

39

59,000



WeSupport Family



Through WeSupport platforms, Started providing food assistance to Ukrainian evacuees visiting Japan

✓ Supported 147 people in 5 prefectures (Fukuoka, Chiba, Nara, Tokyo, and Osaka)







# **Corporate Overview**

Name: Oisix ra daichi Inc.

**Location :** Shinagawa-ku, Tokyo

**Established :** June 2000

**Representative:** Kohey Takashima, Representative Director & CEO

Capital: 3,994 mm yen

**Employees:** 986 (consolidated), as of the end of March 2021









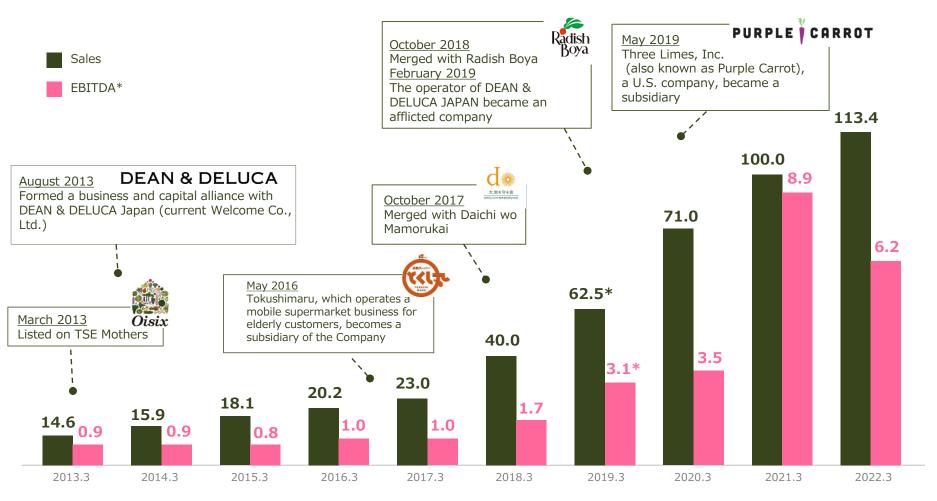
# **Overview of Affiliates**

		Percentage of Shares Held	Main Businesses			
Oigiv ra	Tokushi-maru	90%	Develops alliances with supermarkets in the mobile supermarket business; provides expertise to sales partners.			
Oisix ra daichi	Fruits Basket	100%	Handles processing, product development, and sales, for agricultural produce, including fruits and vegetables.			
	Karabiner	70%	Develops and operates platform systems for EC sites; produces websites.			
	Crazy Kitchen	100%	Handles catering, event production, and space production businesses.			
Subsidiary	Oisix Hong Kong	100%	Operates our businesses in Hong Kong under contract.			
company	Oisix Shanghai	100%	Operates the food products home delivery business in China.			
	Oisix Inc	100%	Overseas investment business			
	Purple Carrot	100%	Meal kit delivery service in the United States			
	Future Food Fund	100%	Investment business for food-related startup companies			
	Future Food Fund No.1 investment limited partnership	10%	Investment business for food-related startup companies			
	Toyosu gyosho sanchoku ichiba (Toyoichi)	51%	Wholesale sales of marine products mainly for the food service industry			
ı	Nihon Agri	34%	Exports agricultural products.			
Main Affiliates	DEAN & DELUCA	20%	Lifestyle business through retail and restaurant businesses			
	Yutori no kukan	20%	Recipes and product development by chefs Harumi Kurihara and Shinpei Kurihara			

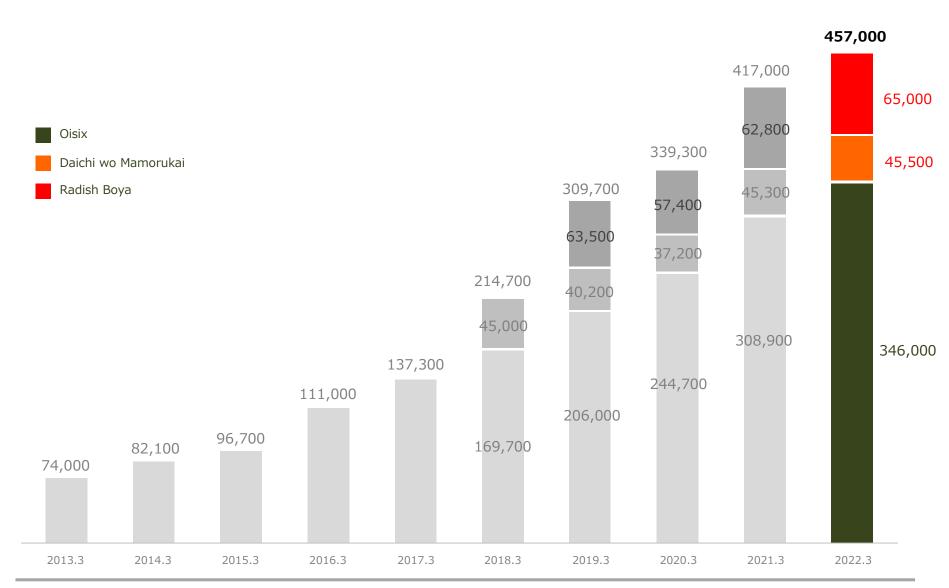
# Oisix ra daichi

# **Growth Trajectory**

The Company has been built and rapidly grown on Oisix with mergers with Daichi wo Mamorukai and Radish Boya. Steady progress in overseas expansion with the acquisition of the U.S. Purple Carrot



# Subscription subscriber numbers





# **Our Business Model**

Our main business is safe and secure foods that are carefully selected based on our own standards, Subscription-type food EC-commerce business delivered to approximately 460000 households throughout Japan

### **Producers**

# fruit and vegetable producer Approximately 4000 households nationwide





# **Manufacturer**



### Oisix ra daichi

# **Domestic Delivery business**



Oisix



Daichi wo Mamorukai



Radish Boya

### **Other Business**

- •EC support
- Mobile supermarket business (Tokushimaru)
- ·Overseas Home Delivery
- ·Store business (Shop in Shop)
- ·Nursery School Wholesale

etc.

egular delivery

### consumers

# About 460,000 people

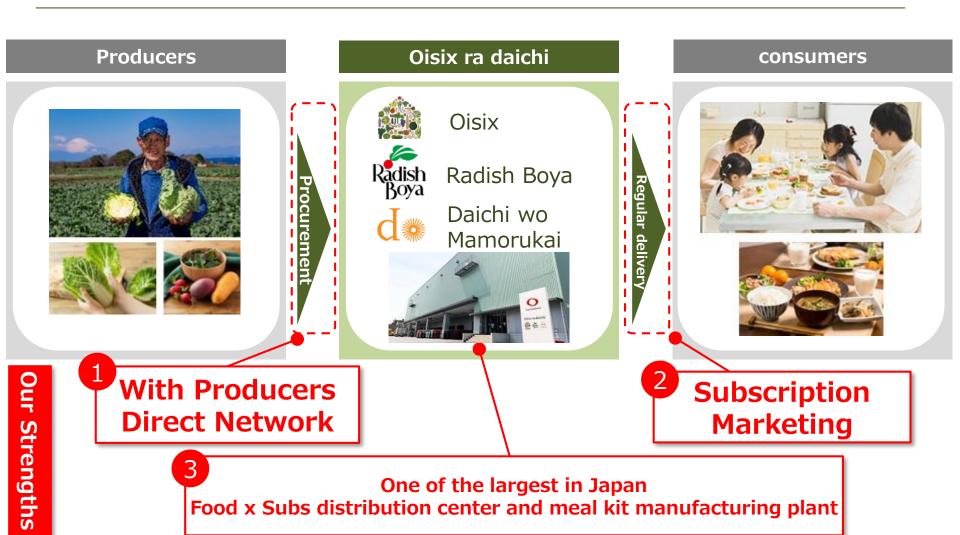
(Oisix, Radish Boya, Daichi, 3 brands total)





# **Our Subscription Model**

Holds asset know-how specializing in consistent food × subscription home delivery

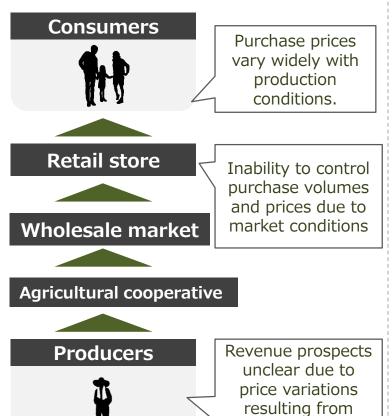


# 1 Direct network with producers

Direct transactions with about 4000 producers nationwide without going through markets or intermediate distributors.

Able to secure high-quality producers with high price stability and cultivation technologies

### Typical distribution of agricultural products Strengths of Direct Transactions



market conditions



market conditions Facilitating demand control/projections through sales plans based on

projected supply volumes

Purchase at stable

pricing regardless of

An outstanding grower with high cultivation technologies through many years of business Secure approximately 4000 producers

Clear revenue projections to back sound investment decisions

# **Producers**

quantities, timing, and prices



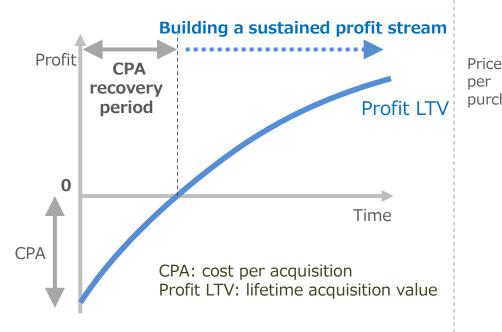
# **2 Subscription Management**

Introduced "Subscription management Accounting" which accurately measures the profitability per order and per customer,

Building a Sustainable Profitable Subscription Model

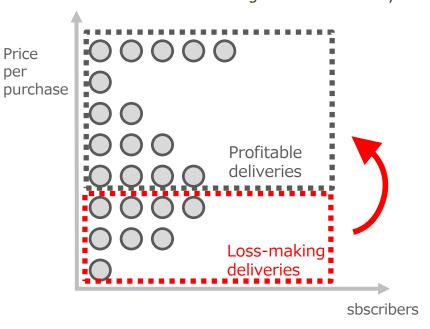
# ■ Rigorous CPA and LTV management

Setting a period to recoup CPA and rigorously managing CPA within this range



# Rigorous management of unit revenues and expenditures

Making percentages of loss-making deliveries visible for each unit and reducing them structurally



# 3 Support food x Subscription

Distribution center and meal kit production plant

Able to operate 1 of the largest domestic distribution centers and meal kit production plants of Food X Subscription, maintaining a level of quality control

# One of the largest in Japan Food x Subscription distribution center

- ••Through strict temperature zone management specializing in food products, can maintain freshness until delivery
- ✓ Maximum shipment : 220,000/week
- 24 hours a day, 365 days a year
- Room temperature, refrigerated, frozen, and vegetable Strict temperature zone control



# Uniquely developed Sales and inventory system

- ••With our proprietary sales and inventory system, reduce loss ratio and achieve high inventory turnover
- ✓ product loss : about **0.2%** (Retail Store Average : 5~10%)



# Meal kit production plant

- ••Rapidly growing original meal kit Owned in-house plants with raw material processing and asset functions for [Kit Oisix]
- Maximum shipment : 320,000set/week
- ✓ Number of manufacturing menus per day : 50type
- ✓ HACCP acquisition





# Differences in the assets of the three brands







How to join

WEB mainly

WEB/ door-to-door sales WEB mainly

How to order

WEB mainly

WEB/ Paper catalogs/ TEL WEB/ Paper catalogs/ TEL

Logistics bases

2 place in Kanagawa 4 places in Hokkaido, Tokyo, Kanagawa, Osaka.

1 place in Chiba

Last One Mile

Yamato trucks about 99%

Our trucks about 95% (area around Logistics bases) Our trucks about 80% (area around metropolitan area)

# **What Our Three Brands Deliver**

Based on the distribution of safe, reliable food products, each of our three brands delivers products tailored to the lives and values of our customers.



# **Business Phase of the 3 Home Delivery Brands**

Appropriately implement business strategies in line with the business phases of each brand

Main target

Business reorganization/ muscularization phase<sub>.</sub>

Product and service creation

Business Expansion



For balancing childcare and work Busy working households

Creating services for

Patto Oisix

·Chanto Oisix ·Kit Oisix

"quick and proud" needs

vegan Kit



I want to have a healthy diet.
Senior household with two people living together

completion (FY2020/3 Q2) Service development in line with needs

·Daichi no marugohan



Contributing to Society through Cooking

•completion (FY2021/3 Q4)

With new values as a weapon Transitioned to a re-expansion phase

- Palette
- ·fuzoroi-Radish

# Seasonal fluctuations in business performance

We have a business model in which sales and profit margins fluctuate from quarter to quarter. Sales and profit margins improved in Q3 due to sales of high unit price products during the year-end and New Year holidays, while sales and profit margins declined in Q2 due to the summer vacation.

# - Seasonal changes in normal conditions

	Q1(4-6)	Q2(7-9)	Q3(10-12)	Q4(1-3)
Sales*	slight increase	Decrease	Increase	slight decrease
Sales	Increase in sales for Mother's Day and other events Slight increase	Decrease in sales due to summer vacation and Obon vacations	Increase in sales due to New Year holidays and year-end sales Increase	Sales decrease due to spring vacation Slightly decrease
	flat	aggravation	improvement	flat
profit ratio*	Spring PR cost investment	Deterioration due to decrease in ARPU	Improvement due to increase in ARPU for high unit price products such as Oseki	Spring season PR cost investment (scale of investment flexibly adjusted depending on business conditions)

# - Impact of COVID-19 Seasonal Variations

Due to the impact of COVID, seasonal fluctuations such as the impact of summer vacation are expected to be smaller than normal in FY2021.3 and FY2022.3, but seasonal fluctuations are expected to return to normal in the future.

<sup>\*</sup>Sales: Image of seasonal changes in sales assuming a constant number of suscribers 51

<sup>\*</sup>Profit margin: Assumption that there are no irregular cost investments

# **EC** support

We will provide our strengths and develop businesses to support other companies' EC. For example, we will provide subscription know-how cultivated through our domestic food delivery business and logistics assets specialized in food delivery.

# Oisix ra daichi

# **E-commerce Marketing**

Operation and management of e-commerce sites focusing on food

## Logistics and Distribution Providing assets for food delivery



# product development

Development and provision of products that meet client needs





**DEAN & DELUCA** 





# "Tokushimaru" (subsidiary)

Offering mobile supermarkets for seniors and "shopping refugees" difficult to approach via the Internet





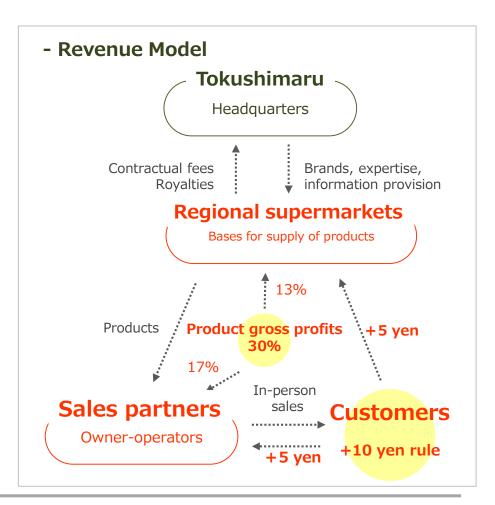
overview

Operating a mobile supermarket for seniors

aim

Provide value to customers who cannot be approached through EC

- Solving the Social Problem of "Shopping Refugees"
   Who Cannot Go Out to the Neighborhood Supermarket
- Strong network of customers with weekly face-to-face sales.





# Overseas B2C Subscription Business

Domestic B2C Subscription

Overseas B2C Subscription

Domestic B2B Subscription

Food tech

Hong Kong / Shanghai: Aim to establish services that meet the needs of local Chinese consumers U.S.: Utilize management know-how in food subscription model for Purple Carrot

# - Oisix Shanghai

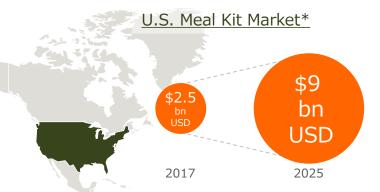


Started the service in 2017.
 Grasp the needs to establish the subscription model for Chinese customers

- Oisix Hong Kong



- Launched the service in Hong Kong in 2009.
   Cross-border delivery of Japanese products
- With the spread of COVID-19 both users and sales are dramatically increasing



- Purple Carrot Business(U.S.)







- Global expansion of vegan food x Japanese food "Health Conscious Food" both in Asia and the U.S.
- Recognize consolidated from FY2020/3 Q3

# Nursery School Wholesale (suku-suku Oisix)

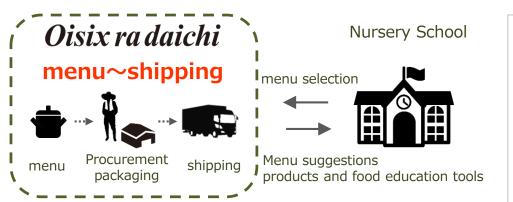
Domestic B2C Subscription

Overseas B2C Subscription

Domestic B2B Subscription

Food tech

Provide nursery schools with unique system to order food ingredients based on lunch menus, since 2015.



overview

Support for nursery school facility management for food service and food education

aim

Fostering food awareness at an early age Expanding awareness among parents

- The workload of nutritionists and nursery school teachers is reduced because menus can be ordered in bulk.
- Confronting children's food problems. And to raise awareness of our company among parents.

# - Image of nursery school





# **Shop in Shop**

Domestic B2C Subscription

Overseas B2C Subscription

Domestic B2B Subscription

Food tech

Setting up booths for individual brands in the produce sections of partner supermarkets to sell produce and products that meet each brand's standards



- Image of affiliated supermarkets























Wholesale of the Company's products to affiliated supermarkets



Expand awareness to customers who cannot be reached online

- By selling our products in real supermarkets, we will expand our recognition to the segment that we cannot reach through online advertising.
- Our products are expected to attract customers to our partner stores.



# **Future Food Fund**



Established as a CVC specializing in Japan's first food tech, procured 2 billion from LP14 in Dec. 2020. Invested in a wide range of new food agritec, including overseas start-up companies

Future Food Fund

# Japan's "first" CVC specializing in food tech

(Corporate Venture Capital)



# **Food Tech Startups**

# Both domestically and internationally Investing in a variety of startups



# **Future Food Fund**

Domestic B2C Subscription

Overseas B2C Subscription

Domestic B2B Subscription

Food tech

Utilizing our experience at the time of our founding, we will build an ecosystem of food tech that provides a wide range of support by making maximum use of the platforms of operating companies that participate as LPs, not just investment activities.



Business growth/ EXIT

Comprehensive support accelerates the speed of the business growth for startups.





Service experiment utilizing startup specialty EC sales floor

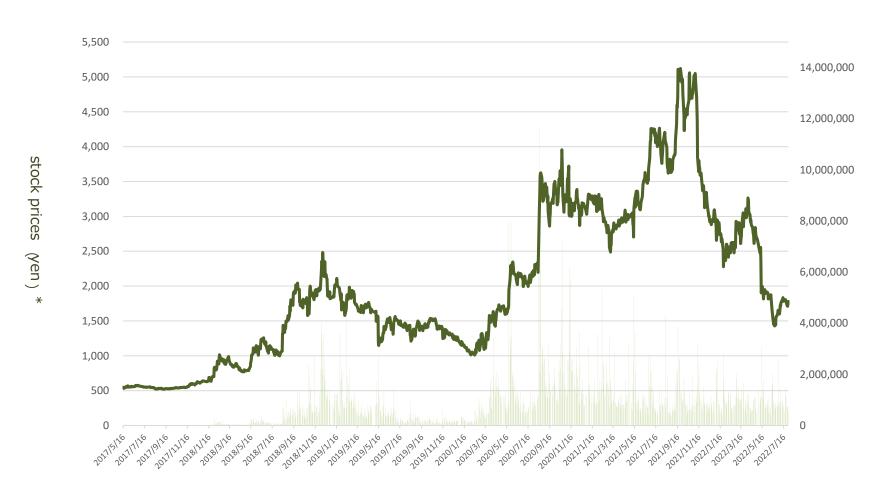




# Trading value (million)

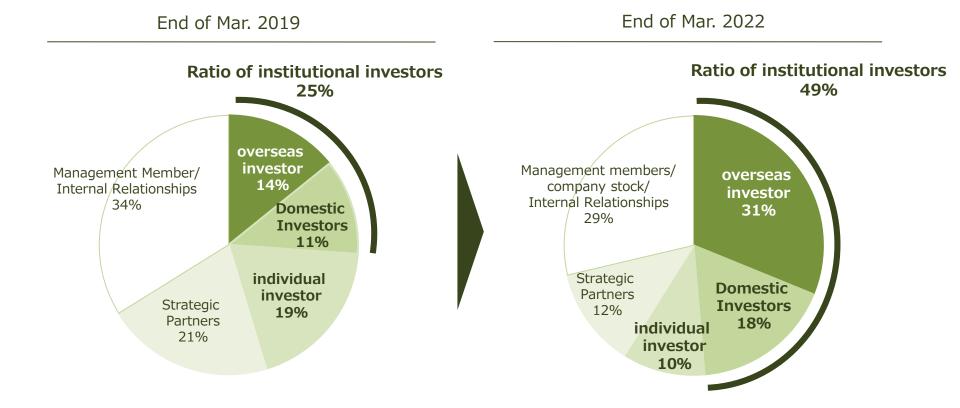
# **Stock Price and Trading Value**

Compared to 2018, when the 3 companies merged, the stock price grew approximately 5 times. Trading value: Approx. 1 billion/day, annual turnover rate of over 200%



# Trends in shareholder compositon

Institutional shareholdings increased to about 50%, doubling from 3 years ago. No shareholder with overhang concerns at present



# **Financial Condition**

# ·B/S

End of March 2022	(Millions)
Current assets	28,514
Cash and cash equivalents	13,071
Fixed assets	24,119
Total assets	52,634
Current liabilities	15,914
Short-term interest-bearing debts	1,010
Long-term liabilities	12,847
Long-term interest-bearing debt	101
Total liabilities	28,762
Shareholders' equity	21,954
Total net assets	23,887
Total liabilities and net assets	52,634

### ·Selected financial data

End of March 2022	
Equity Ratio	42.0%
ROA	9.1%
ROE	13.2%
Financial leverage	2.4
Total asset turnover	2.1
Net income margin	2.4%

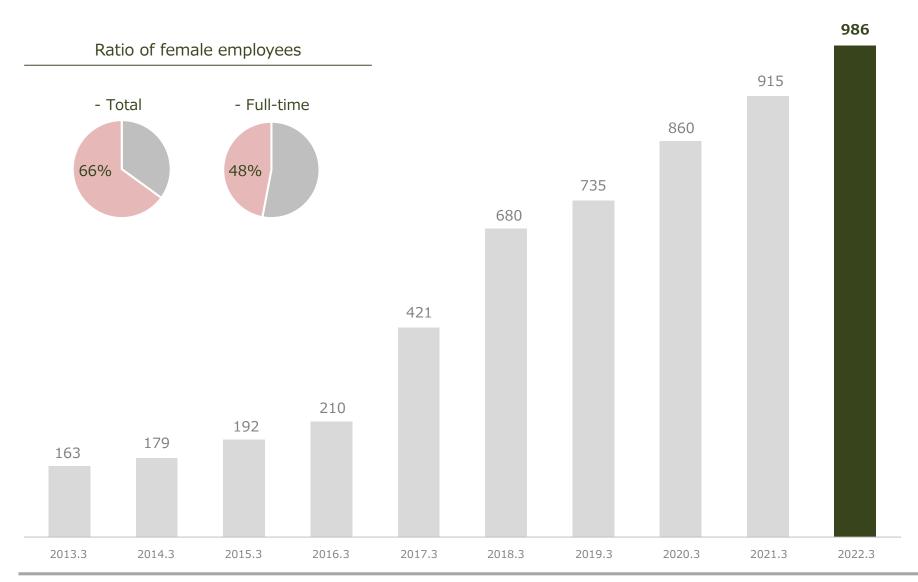
# Level of cash holdings

2 year's worth of personnel expenses (including variable personnel expenses) is set at about 10 bn yen as a benchmark for an appropriate level of retention.

# ROE/ROIC target level

Continuous achievement of ROE10% above the assumed cost of capital (5-6%)

# Trend in No. of Employees



# **Directors Profile**

The Board of Directors, consisting of five outside directors with variety of experience and knowledge, actively discuss sustainable growth of the company in the rapidly changing business environment.

### **■** Inside Directors



President and CEO
Kohey Takashima
Appointed 2000
Vice Chairmen of Japan Association of
Corporate Exectives, Director of
Benesse Holdings, Inc, Chief Director
of Eat, and Energize the East., Japan
Wheelchair Rugby Federation
Chairman of the Board of Directors



Director
Yusuke Tsutsumi
Appointed 2000
Executive Officer of Oisix Inc.,
General Manager of Solution
Business Division,Radish Boya
Mail Order Division,Daichi wo
MamoruKai Home Delivery
Division,Director of Karabiner, Inc



Director
Hiroyuki Ozaki
Appointed 2010
Executive Officer of Oisix
Inc.,
General Manager of Human
Resources Division



Director
Kouhei Matsumoto
Appointed 2018
Executive Officer of Oisix Inc.,
General Manager of Corporate
Planning Division
Representative Director of Future
Food Fund, Inc.

## **■** Outside Directors



Director
Mitsuyo Hanada
Appointed 2008
Keio University Honorary
Professor, Chief Director of FC
Forum, Representative Director
of Corporate University Platform,
Inc.



Director
Hitoshi Tanaka
Appointed 2015
President and Representative
Director of JINS Inc., President
and Representative Director of
Brand New Day Co., Ltd.,
President and Representative
Director of JINS NORMA Co.



Director

Junko Watabe
Appointed 2019
General Manager of Quality
coordinate Office of Recruit
Holdings Co., Ltd.
Director of Loyalty Marketing,
Inc.



Wakako Sakurai Appointed 2018 Department Manager of business alliance Department of NTT docomo Inc. President and Representative Director of Plus W, Inc. Director of Toreta, Inc.

Director of AI CROSS Inc.

Director



Director
Misato Kowaki
Appointed 2021
Sabae City Advisor, Female
Advancement Promotion.
AdvisorWeb media "MOTHERS
editorial department" established

# **Main Business Risks**

# **■** Effects of climate change

Fresh produce accounts for about 30 % of Group sales. We deploy a structure for fresh produce that makes it possible to secure supplies from other regions if poor weather in specific regions prevents harvests or results in poor quality. The system distributes transactions and in principle allows procurement of key products from multiple producer regions. Nevertheless, poor weather lasting longer and having more broad-ranging effects than expected may lead to product shortages and quality issues, with potential consequences for Group businesses and business results.

# Effects of concentration of logistics centers

We operate our own logistics centers, where logistics functions such as inspection, storage, sorting, and packing of our products are concentrated. For the most part, products under the Oisix brand are shipped to customers through our logistics center located in the city of Ebina, Kanagawa Prefecture. Those under the DWMK brand are shipped through a center located in the city of Narashino, Chiba Prefecture. If a natural disaster, fire, or other cause were render either or both logistics centers unable to operate, potential consequences include inventory losses, shipping delay, and temporary suspension of services, which in turn would affect Group businesses and business results.

# ■ Issues related to food safety

We have established proprietary standards for the products handled for all our major brands. Whenever possible, we seek to offer produce grown without pesticides or chemical fertilizers. Our processed food products are made using the fewest possible additives. We have also established unique inspection systems for produce (including inspections of production sites and testing for residual pesticides) and processed food products (including use of third-party experts and independent institutions). We also strive to secure appropriate quality and safety that can be objectively demonstrated and evaluated through health and safety management guidance provided to suppliers and other means. Nevertheless, it remains possible that those who produce the products we offer may provide misleading or fraudulent labels regarding use of pesticides and similar matters or provide false quality information. Such cases could well lead to rebuke or penalties from regulators, customer complaints, and compensation for damages, in turn damaging the image of the Group's brands or leading to a loss of confidence in the Group and potentially affecting Group businesses and business results.

# ■ Governance throughout the supply chain

The Group develops its business in collaboration with many business partners, from procurement to logistics and the last mile. If any of these supply chains were to experience an increase in occupational accidents caused by the working environment, or governance violations such as human rights abuses or concealment of wrongdoings, it could have an impact on our business and business performance.

The Group will strive to avoid or mitigate risks through close communication with business partners that make up the supply chain, jointly recognizing the possibility of incidents and security systems, and through collaborative work. We will also strive to transfer risks through the use of insurance and exemption and cancellation clauses in contracts.







# **DATA SHEET: Results**

# ■ Results

		202	1.3			2023.3			
mn yen	Q1	1-Q2	1-Q3	1-Q4	Q1	1-Q2	1-Q3	1-Q4	Q1
Sales	23,132	47,567	74,790	100,061	27,911	56,167	87,400	113,476	27,901
Operating Profit	2,076	3,976	6,131	7,465	1,950	3,347	4,979	4,171	962
EBITDA	2,419	4,679	7,198	8,902	2,316	4,188	6,385	6,216	1,498
Net income Attributable to owners of the parent	1,184	2,452	3,900	5,031	1,293	2,156	3,294	2,727	587

# **DATA SHEET: Business Segment Result**

# **■** Business Segment Result

			202	1.3			2023.3			
(mn yen)		Q1	1-Q2	1-Q3	1-Q4	Q1	1-Q2	1-Q3	1-Q4	Q1
Oisix	Sales	11,265	23,047	37,036	49,863	14,145	28,580	45,190	58,546	14,393
OISIX	Segment profits	2,367	4,335	7,012	8,984	2,057	4,045	6,525	7,036	1,953
Dojahi	Sales	3,636	7,094	10,761	13,978	3,314	6,628	10,154	13,240	3,070
Daichi	Segment profits	724	1,368	2,160	2,751	663	1,319	2,010	2,619	624
Dadish Davis	Sales	4,721	9,083	13,653	17,704	4,331	8,732	13,336	17,432	4,190
Radish Boya	Segment profits	899	1,626	2,449	3,023	584	1,143	1,883	2,429	591
Dla Carrat	Sales	-	_	-	-	2,842	5,536	7,893	10,208	2,586
Purple Carrot	Segment profits	-	-	-	-	549	811	985	959	△78
Other	Sales	3,601	8,522	13,600	18,922	3,373	6,911	11,194	14,578	3,969
Business*	Segment profits	391	1,038	1,599	2,320	427	869	1,295	1,423	435
Companywide fixed costs, Goodwill etc		2,305	4,391	7,089	9,655	2,329	4,842	7,720	10,296	2,564

# Data Sheet: Main KPI

# **■** KPI trend

			202	1.3			2023.3			
		Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
	Subscribers (number)	252,303	274,929	285,168	308,899	333,850	347,772	345,409	346,083	350,650
	ARPU (yen)	13,822	12,986	13,106	13,042	12,891	12,564	12,880	12,166	12,302
Oisix	Price/ purchase (yen)	6,748	6,201	6,315	6,215	6,098	6,057	6,220	6,096	5,970
	Purchase Frequency (number)	2.05	2.09	2.08	2.10	2.11	2.07	2.07	2.00	2.06
	Subscribers (number)	43,941	44,878	44,998	45,307	45,196	45,394	45,730	45,534	43,955
Deielei	ARPU (yen)	27,117	24,128	24,356	23,520	23,025	23,251	24,079	21,728	21,986
Daichi	Price/ purchase (yen)	9,234	8,610	9,000	8,729	8,425	8,557	9,002	8,218	8,344
	Purchase Frequency (number)	2.94	2.80	2.71	2.69	2.73	2.72	2.67	2.64	2.64
	Subscribers (number)	62,515	61,822	61,518	62,751	65,320	66,464	66,206	65,093	65,297
Radish Boya	ARPU (yen)	23,189	20,884	21,000	20,259	20,188	19,748	20,137	18,790	18,947
	Price/ purchase (yen)	7,028	6,373	6,696	6,441	6,402	6,407	6,589	6,247	6,451
	Purchase Frequency (number)	3.30	3.28	3.14	3.15	3.15	3.08	3.06	3.01	2.94

# **Disclaimers**

- This material is intended to provide an understanding of Oisix ra daichi activities,
   not to solicit investment
- ◆ Forecasts of Oisix ra Daichi's operating results and future performance are based on information available to Oisix ra daichi at the time this material was drafted and are not guaranteed to be accurate.
- ◆ Actual operating results may differ from the future outlooks contained in this material.

# Oisix ra daichi